GefenPRO®

8x8 DVI
Dual Link Matrix

GEF-DVI-848DL
User Manual

www.gefenpro.com

ASKING FOR ASSISTANCE

Technical Support:

Telephone	(818) 772-9100 (800) 545-6900
Fax	(818) 772-9120

Technical Support Hours:

8:00 AM - 5:00 PM Monday - Friday, Pacific Time
For 24 / 7 support, see the back of the product for the support number

Write To:

Gefen, LLC
c/o Customer Service
20600 Nordhoff St
Chatsworth, CA 91311

www.gefenpro.com
support@gefenpro.com

Notice

Gefen, LLC reserves the right to make changes in the hardware, packaging and any accompanying documentation without prior written notice.

8x8 DVI Dual Link Matrix is a trademark of Gefen, LLC

© 2014 Gefen, LLC. All rights reserved.
All trademarks are the property of their respective owners.

CONTENTS

1 Introduction
2 Operation Notes
3 Features
4 Panel Layout - Front
5 Panel Descriptions
6 Panel Layout - Back
7 Panel Descriptions
8 Connecting And Operating The 8x8 DVI Dual Link Matrix
8 Wiring Diagram
9 Front Panel Display
10 Front Panel Selection
11 IR Remote Control Unit
11 Layout and Description
12 Installing the Battery
13 Setting the IR Channel
14 IR Remote Control Key Mapping
15 EDID Management
16 IP Configuration
17 RS-232 Serial Control
18 Telnet / RS-232 Commands
18 EDID Management
28 IP / Telnet Configuration
36 Routing
41 Masking
43 Miscellaneous
52 Web Interface
52 View Matrix Status
56 Manage EDID
62 Masking
63 IP Configuration
64 Backup / Restore
65 Power Management
67 Network Cable Wiring Diagram
68 Installing the Gefen Firmware Update Tool
68 Windows Installation
72 Mac OS Installation
74 Automated Update Procedure
78 Manual Update Procedure
82 Rack Mount Safety Information
83 Specifications
84 Warranty
85 Licensing

INTRODUCTION

Congratulations on your purchase of the GefenPRO 8x8 DVI Dual Link Matrix. Your complete satisfaction is very important to us.

GefenPRO

In the realm of video distribution, certain features are invaluable in a commercial or broadcast environment. Accommodations such as a build-in power supply and flat black rack-mount enclosures set GefenPRO apart from our traditional products. Complex distribution units allow for professional DVI, 3G-SDI, and HDMI signals to be routed and converted easily and seamlessly, while being backed up by a renowned and dependable technical support team. Gefen invites you to explore the GefenPRO product line and hopes that you find the solution that fits your needs.

The GefenPRO 8x8 DVI Dual Link Matrix

This product simplifies the process of routing up to eight DVI sources to any of eight DVI monitors without losing quality or resolution. The GefenPRO 8x8 DVI Dual Link Matrix provides a simple, reliable, and highly effective method of streamlining any installation using multiple sources and outputs, taking the hassle out of managing multiple connections. Each DVI source is accessible from any monitor by using the front-panel buttons, IR remote unit, built-in RS-232, or using IP Control.

How It Works

The GefenPRO 8x8 DVI Dual Link Matrix has eight DVI inputs and eight DVI outputs. Using the supplied DVI dual link cables, connect 8 sources to the DVI input ports on the GefenPRO 8x8 DVI Dual Link Matrix. Connect the GefenPRO 8x8 DVI Dual Link Matrix to the monitors. Plug in the power cord and power-on the GefenPRO 8x8 DVI Dual Link Matrix. The connected monitors will show video according to the routing selection.

NOTE: The GefenPRO 8x8 DVI Dual Link Matrix only supports DVI-D. The DVI connectors on the 8x8 DVI Dual Link Matrix have all 29 pins.

READ THESE NOTES BEFORE INSTALLING OR OPERATING THE GEFENPRO 8X8 DVI DUAL LINK MATRIX

- The 8x8 DVI Dual Link Matrix does not support HDCP content.
- When the Matrix is used for the first time, make sure that a DVI monitor is powered and connected to one of the DVI outputs on the 8x8 DVI Dual Link Matrix before applying power. By default, the Local EDID is read from the connected monitor and is copied to all 8 DVI inputs once the Matrix has been turned on. If a monitor is not detected by the Matrix at power-on, a default (internal) EDID of 640x480 will be used. This functionality can be disabled using the Secure Local EDID function through Telnet / RS-232 control (see page 23) or via the built-in Web interface (see page 61).
- There is no internal scaling in the 8x8 DVI Dual Link Matrix. Each monitor attached to the Matrix must be able to display the resolutions output by the source device(s). For maximum compatibility it is recommended that only one common resolution be used by each source device.
- Advanced EDID features are accessible through the RS-232 serial command set or using IP Control.
- The Gefen Firmware Upgrade Tool is a free downloadable application from Gefen that provides automatic download and installation of firmware upgrades for this product.

IMPORTANT: If the unit is installed in a closed or multi-rack assembly, do not block the ventilation holes of the enclosure.

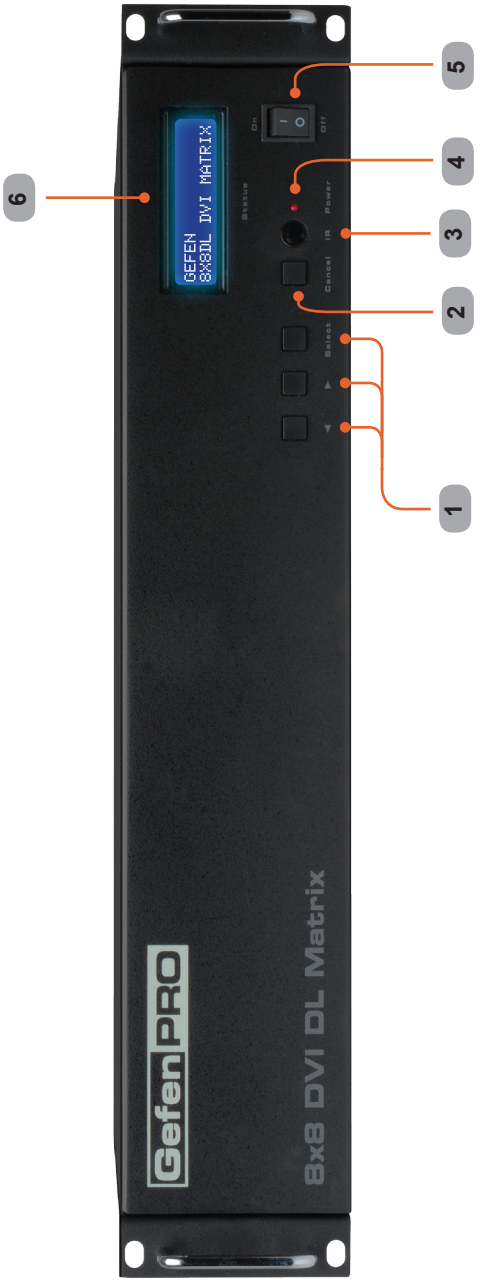
Features

- Increases productivity
- Supports 1080p Full HD at 120Hz and dual-link resolutions up to 3840 x 2400 (WQUXGA) or single-link resolutions up to 1920 x 1200 (WUXGA)
- Front panel control buttons for local switching
- Serial RS-232 interface for remote control via a computer or control automation devices
- IP Control
- Discrete IR remote control switching
- Advanced EDID management permits upload of custom internal or external EDID settings
- Supports DDWG standards for DVI
- Built-in power supply
- Output masking command
- Standby mode
- Grounding pin
- IR Sensor
- IR Extender
- Status LCD (shows routing status)
- Firmware upgrade via RS-232
- Power On/Off switch
- Rack-mountable
- Rack ears included (1 pair)

Package Includes

(1) GefenPRO 8x8 DVI Dual Link Matrix
(8) 6 ft. DVI Dual Link cables (M-M)
(1) IR Remote Control
(1) AC Power Cord
(1) Set of Rack Ears
(1) Quick-Start Guide

Front Panel


6
5
4
3
2
1
GEFEN
8X8DL DVI MATRIX
On
Off
Status
Power
IR
Cancel
Select
GefenPRO
8x8 DVI DL Matrix

Front Panel

1 Control Buttons

These buttons are used to navigate the LCD menu system. See pages 9 and 10 for more information.

◄ - Left
► - Right
Select - Select

2 Cancel Button

This button is used to cancel a routing change in progress.

3 IR Window

Receives signals from the IR Remote Control unit.

4 Power Indicator

This LED indicator will glow red when the power is turned on.

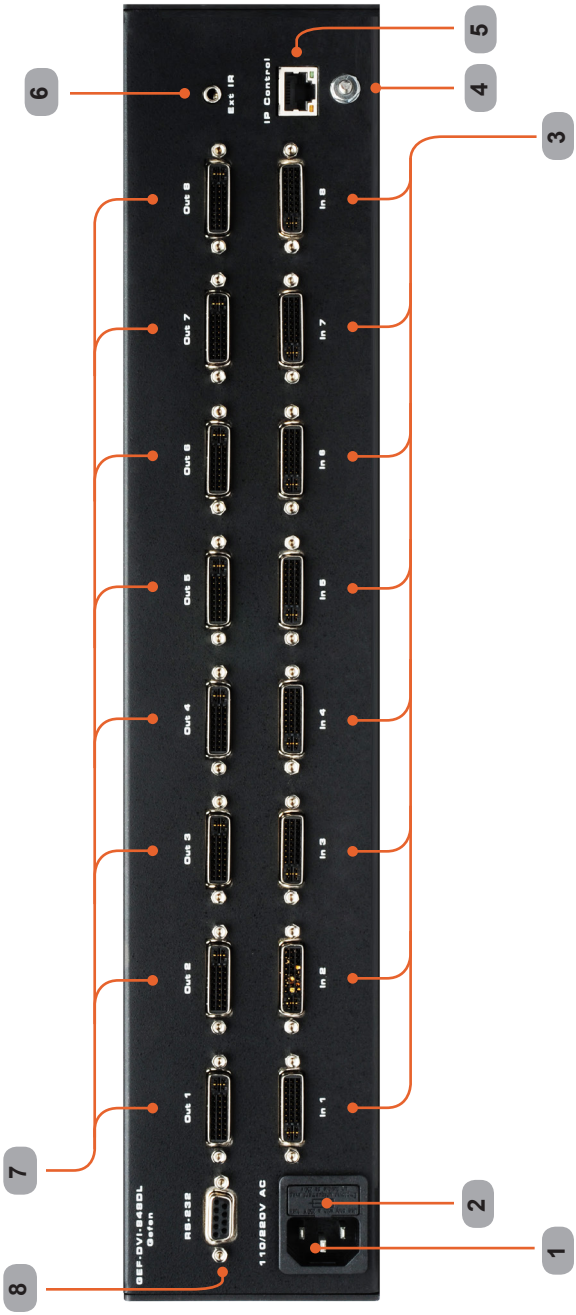
5 Power Switch

Turn the power on or off using this switch.

6 LCD Display

Displays the current routing status of the Matrix and is also used to manage source routing.

Back Panel


1
2
3
4
5
6
7
8
Ext IR
IP Control
Out 8
Out 7
Out 6
Out 5
Out 4
Out 3
Out 2
Out 1
In 8
In 7
In 6
In 5
In 4
In 3
In 2
In 1
RS-232
110/230V AC
SEF-DVI-8408L
Gefen

Back Panel

1 110 / 220 V AC (50/60 Hz) Power Receptacle
Connect the included AC power cord from this receptacle to an available electrical outlet.

2 Fuse Drawer
Each power receptacle houses a fuse drawer. Within each fuse drawer are two (2) 250 V fuses. One fuse is active and the other is a spare.

3 DVI Input Ports 1-8
Connect DVI source devices to these ports.

4 Grounding Terminal
Provides a discharge path to ground in case a short circuit occurs between the "hot" lead of the power supply and the enclosure of the Matrix. The grounding wire should be attached from the grounding terminal to an approved ground path.

5 IP Control Interface
Connect to this port to control the 8x8 DVI Dual Link Matrix using IP Control. See page 16 for details.

6 IR Extender Port
Connect an IR extender cable to this port (Gefen part no. EXT-RMT-EXTIR).

7 DVI Output Ports 1-8
Connect DVI monitors to these ports.

8 RS-232 Serial Port
Connects to the RS-232 control device. The 8x8 DVI Dual Link Matrix may be switched remotely using this port. See page 17 for more information.

How to Connect the 8x8 DVI Dual Link Matrix

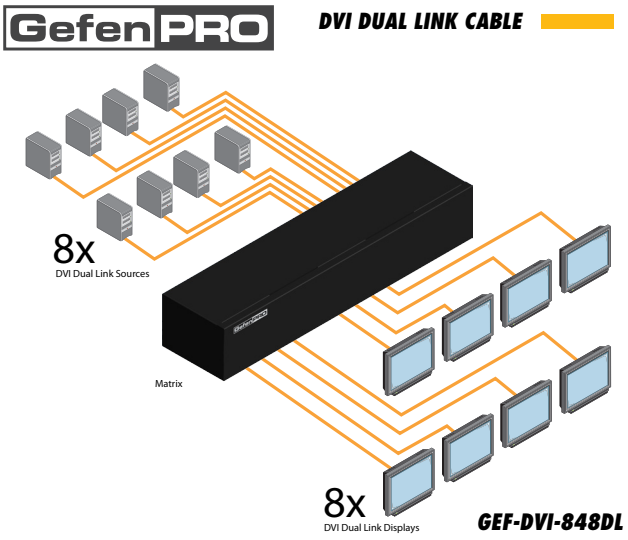
1. Connect up to 8 DVI Dual Link source devices to the inputs on the rear panel of the 8x8 DVI Dual Link Matrix using the supplied DVI dual link cables.
2. Connect up to 8 DVI Dual Link monitors to the outputs on the rear panel of the 8x8 DVI Dual Link Matrix with user-supplied DVI dual link cables.
3. Connect the included AC power cable to the power receptacle on the rear panel of the 8x8 DVI Dual Link Matrix and connect the opposite end of the power cable into an available electrical outlet.

How to Operate the 8x8 DVI Dual Link Matrix

The 8x8 DVI Dual Link Matrix offers a number of control options. The following methods can be used to control basic routing functions:

1. Front Panel Control Buttons - Pages 9 and 10
2. IR Remote Control - Pages 11 - 14
3. Telnet / RS-232 Serial Control - Pages 16 - 51
4. Web interface Contol - Pages 52 - 66

Wiring Diagram for the GefenPRO 8x8 DVI Dual Link Matrix



ATTENTION: This product should always be connected to a grounded electrical socket.

Main Display

The **Main Display** of the GefenPRO 8x8 DVI Dual Link Matrix is a 16 character 2 line display. This display will show the standby screen and will also be used to aid in performing routing commands. When the unit is powered on, the following screen is displayed:

After a few moments, the Standby Screen is displayed. The Standby Screen is shown below:

Displaying the Firmware Version

Pressing the ◄ button on the front panel will display the current firmware version:

Displaying the Bootloader Version

Press the ◄ button to display the bootloader version:

Press the ◄ button once more to return to the Standby Screen.

NOTE: The Cancel button can be pressed at any time to return to the Standby Screen.

Displaying the Routing Status

From the main screen, press the **Select** button. When the arrow cursor is next to OUTPUT, pressing the ◄ or ► buttons on the front panel will show the current routing state of each input and output. The illustration below shows the routing state of output 1.

Pressing the ► button again will display the routing state of output 2 and so on.

Note that the number displayed next to INPUT may be different than the illustration above, depending upon the current routing state.

Routing Sources

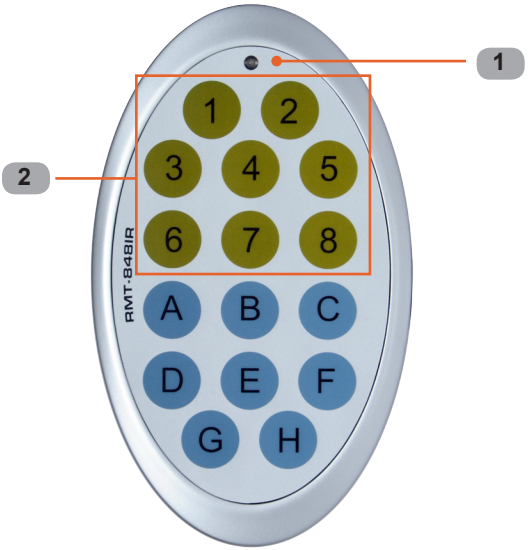
Example:
Route the source device connected to In 2 to the monitor connected to Out 1.

1. From the Standby Screen, press the **Select** button on the front panel to display the routing status screen.
2. Press the **Select** button again to move the cursor to INPUT.
3. Press the ► button to set the source to Input 2. The source device connected to In 2 is now routed to the monitor connected to Out 1.

4. Press the **Cancel** button to return to the standby screen.

   NOTE: The **Cancel** button can be used to return to the standby screen at any time.

Layout and Description (RMT-848IRN)



1 LED Button Press Indicator
This LED will be activated momentarily each time a button is pressed.

2 Display and Source Selection Buttons
These buttons are used to select which source is routed to a display. The alphabetic buttons (A - H) are *not* used.

See page 14 for information on using the IR Remote Control unit.

NOTE: An Activity Indicator that flashes quickly while holding down any one of the 16 buttons indicates a low battery. Replace the IR Remote Control battery as soon as possible.

Installing the Battery

1. Remove the battery cover on the back of the IR Remote Control unit.
2. Insert the included battery into the open battery slot. The positive (+) side of the battery should be facing up.
3. Replace the battery cover.

The Remote Control unit ships with two batteries. One battery is required for operation and the other battery is a spare.

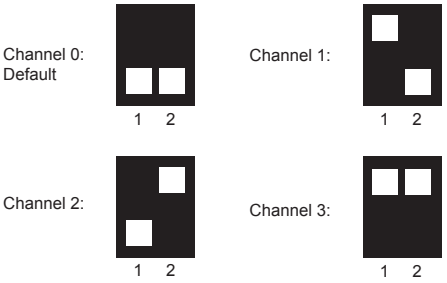
Battery Slot

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Use only 3V lithium battery type CR-2032.

Setting the IR Channel

In the event that IR commands from other remote controls interfere with the supplied IR Remote Control unit, changing the IR Remote Control's IR channel will fix the problem. The IR Remote Control unit has a bank of DIP switches used for setting the IR channel.

The DIP switch bank is located underneath the battery cover.



Battery compartment of the IR remote showing the exposed DIP Switch bank between the battery chambers.

It is important that the IR channel on the Remote Control unit, matches the IR channel set on the 8x8 DVI Dual Link Matrix. For example, if both DIP switches on the IR Remote Control unit are set to IR channel 0 (both DIP switches down), then the 8x8 DVI Dual Link Matrix must also be set to IR channel 0. See page 46 on how to change the IR channel on the 8x8 DVI Dual Link Matrix.

IR Remote Control Key Mapping

Each input and output on the 8x8 DVI Dual Link Matrix is represented by a button on the IR Remote Control unit. The table below lists the corresponding inputs and outputs.

Remote Button	Monitor / Source
1	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8

Routing Sources using the IR Remote Control unit

Issuing a routing command is a two step process. The first step is to select the monitor where the source will be routed. The second step is to select the source.

Example 1
Route the source device connected to In 7 to the monitor connected to Out 3.

1. Press button 3 (monitor 3) on the IR remote control unit.
2. Press button 7 (source 7) on the IR remote control unit.

The source connected to In 7 will be routed to the monitor connected to Out 3.

Example 2
Route the source device connected to In 1 to the monitor connected to Out 1.

1. Press button 1 (monitor 1) on the IR remote control unit.
2. Press button 1 (source 1) on the IR remote control unit.

The source connected to In 1 will be routed to the monitor connected to Out 1.

EDID MANAGEMENT

EDID. What is it and what is it used for?

Under normal circumstances, a source device (digital and analog) will require information about a connected device/monitor to assess what resolutions and features are available. The source can then tailor its output to send only resolutions and features that are compatible with the attached device/monitor. This information is called EDID (Extended Display Information Data) and a source device can only accept and read one EDID from a connected device/monitor. Likewise, the source an only output one resolution for use by a connected device/monitor.

Why is EDID so important with the 8x8 DVI Dual Link Matrix?

The 8x8 DVI Dual Link Matrix is a complex piece of technology that replicates and switches between multiple inputs and outputs. Each connected source device will require one EDID to read. EDID management is carefully handled by the 8x8 DVI Dual Link Matrix to provide a single EDID for each source to read.

What options do I have to manage the EDID in the 8x8 DVI Dual Link Matrix?

First, it is important to note that each source device can only output one video/audio signal type. This includes resolutions and timings. When multiple devices/monitors are used, such as with the 8x8 DVI Dual Link Matrix, it is important to use devices/monitors that have similar or compatible resolutions and features. This will ensure that the single video/audio signal produced by the source device is accepted by all of the connected output devices/monitors.

The user has the option, through utilization of the RS-232 serial interface, to choose how the unit will manage the EDID from multiple DVI devices/monitors. Therefore the user has some control over the resolutions and features that the source devices will output. The 8x8 DVI Dual Link Matrix has a Local EDID management mode that will control how the EDID information is handled.

How do I change EDID modes in the 8x8 DVI Dual Link Matrix?

EDID modes are managed via Telnet / RS-232 control (pages 17 - 27) or through the built-in Web interface (pages 56 - 61).

Configuring the IP Address

The *8x8 DVI DL Matrix* supports IP-based control using Telnet or the built-in Web-based GUI. To set up IP control, the network settings for the *8x8 DVI DL Matrix* must be configured via RS-232. The default network settings for the matrix are as follows:

IP Address:	`192.168.1.72`
Subnet:	`255.255.255.0`
Gateway:	`192.168.1.254`
HTTP Port:	`80`
Telnet Port:	`23`

1. Connect an RS-232 cable from the PC to the *8x8 DVI DL Matrix*.

2. Launch a terminal emulation program (e.g. HyperTerminal) and use the following settings:

Baud Rate:	19200
Data Bits:	8
Parity:	None
Stop Bits:	1
Flow Control:	None

   NOTE: Depending upon the network, the IP address, subnet mask, gateway IP, Telnet port, and HTTP port will need to be set. Consult your network administrator to obtain the proper settings.

3. Set the IP address for the matrix using the `#sipadd` command (see page 34 for details).

4. Set the subnet mask using the `#snetmask` command (see page 35 for details).

5. Set the gateway (router) IP address using the `#sgateway` command (see page 32 for details).

6. Set the Telnet listening port using the `#set_telnet_port` command (see page 31 for details).

7. Set the HTTP listening port using the `#set_http_port` command (see page 30 for details).

8. Power-cycle the matrix to reboot and complete all IP setting changes.

9. Type the IP address that was specified in step 3, in a Web browser to access the Web interface or use the same IP address to Telnet to the matrix.

Only Pins 2 (RX), 3 (TX), and 5 (Ground) are used on the RS-232 serial interface

RS232 Settings

Bits per second 19200

Data bits 8

Parity ..... None

Stop bits 1

Flow Control ..... None

IMPORTANT: When sending RS-232 commands, a *carriage return* and a *line feed* character must be included at the end of each line. RS-232 / Telnet commands, parameters, and device names are *not* case-sensitive.

EDID Management

Command	Description
#dynamic_edid	Enables / disables dynamic EDID
#edidbatolo	Read downstream EDID and stores in any Local Input
#ediddetolo	Sets Local EDID to Default EDID
#ediddstoba	Read downstream EDID and stores in EDID Bank
#ediddstolo	Read downstream EDID and stores into a Local EDID
#lock_edid	Secures Local EDID
#prbaedid	Read EDID from an EDID bank and sends to serial port
#prdsedid	Read downstream EDID and sends to serial port
#predidst	Prints EDID details
#prloedid	Read Input Local EDID and sends to serial port

#dynamic_edid Command

The #dynamic_edid command provides the ability to route any downstream EDID to any input. When enabled, the EDID is copied to all inputs from the last selected active output. When disabled, the EDID is copied to all inputs from the first active display detected, starting from Output 1.

Syntax:

```
#dynamic_edid param1
```

Parameters:

param1 Value [0 - 1]

Value	Meaning
0	Disable
1	Enable

Notes:
The default setting for Dynamic EDID is *disabled*.

Example:

```
#dynamic_edid 1
Enable Dynamic EDID mode
```

#edidbatolo Command

The #edidbatolo command reads the downstream EDID and stores it to any local input. Up to eight inputs can be specified, beginning with *param2*.

Syntax:

```
#edidbatolo param1 param2 [param3...param9]
```

Parameters:

param1	EDID bank	[1 - 3]
param2	Input	[0 - 8]

Notes:
If *param2 = 0*, then the EDID in the specified bank is copied to all eight inputs. If additional inputs are specified, then they are ignored.

Examples:

```
#edidbatolo 2 3
Finished reading EDID from bank 2

Finished loading EDID to local 3
```

```
#edidbatolo 3 0
Finished loading EDID to local 1

Finished loading EDID to local 2

Finished loading EDID to local 3

Finished loading EDID to local 4

Finished loading EDID to local 5

Finished loading EDID to local 6

Finished loading EDID to local 7

Finished loading EDID to local 8
```

#ediddetolo Function

The #ediddetolo function stores the Default EDID (640x480) in the specified Local EDID input. Up to eight inputs can be specified.

Syntax:

```
#ediddetolo param1 [param2...param8]
```

Parameters:

param1	Input	[0 - 8]

Notes:

If *param1 = 0*, then all 8 DVI inputs will be set to the Default EDID. If additional inputs are specified, then they are ignored.

Examples:

```
#ediddetolo 7

Finished loading EDID to local 7


#ediddetolo 0

Finished loading EDID to local 1

Finished loading EDID to local 2

Finished loading EDID to local 3

Finished loading EDID to local 4

Finished loading EDID to local 5

Finished loading EDID to local 6

Finished loading EDID to local 7

Finished loading EDID to local 8
```

#ediddstoba Function

The #ediddstoba function reads the downstream EDID and stores it to a specified EDID bank.

Syntax:

```
#ediddstoba param1 param2
```

Parameters:

param1	A downstream monitor	[1 - 8]
param2	EDID bank	[1 - 3]

Example:

```
#ediddstoba 4 2

Finished reading EDID from output 4

Finished loading EDID to bank 2
```

#ediddstolo Function
The #ediddstolo function reads the downstream EDID and stores it to a Local EDID input. Up to eight inputs can be specified, beginning with *param2*.

Syntax:

```
#ediddstolo param1 param2 [param3...param9]
```

Parameters:

param1	A downstream monitor	[1 - 8]
param2	Input list	[0 - 8]

Notes:

If *param2 = 0*, then the downstream EDID is stored to all 8 DVI inputs.
If additional inputs are specified, then they are ignored.

Examples:

```
#ediddstolo 2 3

Finished reading EDID from output 2

Finished loading EDID to local 3


#ediddstolo 2 0

Finished reading EDID from output 2

Finished loading EDID to local 1

Finished loading EDID to local 2

Finished loading EDID to local 3

Finished loading EDID to local 4

Finished loading EDID to local 5

Finished loading EDID to local 6

Finished loading EDID to local 7

Finished loading EDID to local 8
```

#lock_edid Function

The #lock_edid function secures the Local EDID and disables the automatic loading of the downstream EDID after the Matrix is powered on.

Syntax:

```
#lock_edid param1
```

Parameters:

param1 Input [0 - 1]

Value	Meaning
0	Disable
1	Enable

Example:

```
#lock_edid 0

Disable Lock EDID mode
```

#prbaedid Function

The #prbaedid function reads the EDID file from the specified bank and sends to serial port.

Syntax:

```
#prbaedid param1
```

Parameters:

param1	EDID bank	[1 - 3]

Example:

```
#prbaedid 2

Finished reading EDID from bank 2

0x00 0xFF 0xFF 0xFF 0xFF 0xFF 0xFF 0x00
0x4C 0x2D 0xAC 0x06 0x01 0x00 0x00 0x00
0x34 0x13 0x01 0x03 0x80 0x66 0x39 0x78
0x0A 0xEE 0x91 0xA3 0x54 0x4C 0x99 0x26
0x0F 0x50 0x54 0xBD 0xEF 0x80 0x71 0x4F
0x81 0x00 0x81 0x40 0x81 0x80 0x95 0x00
0x95 0x0F 0xB3 0x00 0xA9 0x40 0x02 0x3A
0x80 0x18 0x71 0x38 0x2D 0x40 0x58 0x2C
0x45 0x00 0xA0 0x5A 0x00 0x00 0x00 0x1E
0x66 0x21 0x50 0xB0 0x51 0x00 0x1B 0x30
0x40 0x70 0x36 0x00 0xA0 0x5A 0x00 0x00
0x00 0x1E 0x00 0x00 0x00 0xFD 0x00 0x18
0x4B 0x1A 0x51 0x17 0x00 0x0A 0x20 0x20
0x20 0x20 0x20 0x20 0x00 0x00 0x00 0xFC
0x00 0x53 0x41 0x4D 0x53 0x55 0x4E 0x47
0x0A 0x20 0x20 0x20 0x20 0x20 0x01 0x59
0x02 0x03 0x29 0xF1 0x46 0x90 0x04 0x05
0x03 0x20 0x22 0x23 0x09 0x07 0x07 0x83
0x01 0x00 0x00 0xE2 0x00 0x0F 0xE3 0x05
0x03 0x01 0x6E 0x03 0x0C 0x00 0x20 0x00
.
.
.
0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00
0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00
0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x65
```

#prdsedid Function

The #prdsedid function reads the downstream EDID and sends it to the serial port.

Syntax:

```
#prdsedid param1
```

Parameters:

param1	A downstream monitor	[1 - 8]

Example:

```
#prdsedid 2

Finished reading EDID from output 2

0x00 0xFF 0xFF 0xFF 0xFF 0xFF 0xFF 0x00
0x4C 0x2D 0xAC 0x06 0x01 0x00 0x00 0x00
0x34 0x13 0x01 0x03 0x80 0x66 0x39 0x78
0x0A 0xEE 0x91 0xA3 0x54 0x4C 0x99 0x26
0x0F 0x50 0x54 0xBD 0xEF 0x80 0x71 0x4F
0x81 0x00 0x81 0x40 0x81 0x80 0x95 0x00
0x95 0x0F 0xB3 0x00 0xA9 0x40 0x02 0x3A
0x80 0x18 0x71 0x38 0x2D 0x40 0x58 0x2C
0x45 0x00 0xA0 0x5A 0x00 0x00 0x00 0x1E
0x66 0x21 0x50 0xB0 0x51 0x00 0x1B 0x30
0x40 0x70 0x36 0x00 0xA0 0x5A 0x00 0x00
0x00 0x1E 0x00 0x00 0x00 0xFD 0x00 0x18
0x4B 0x1A 0x51 0x17 0x00 0x0A 0x20 0x20
0x20 0x20 0x20 0x20 0x00 0x00 0x00 0xFC
0x00 0x53 0x41 0x4D 0x53 0x55 0x4E 0x47
0x0A 0x20 0x20 0x20 0x20 0x20 0x01 0x59
0x02 0x03 0x29 0xF1 0x46 0x90 0x04 0x05
0x03 0x20 0x22 0x23 0x09 0x07 0x07 0x83
0x01 0x00 0x00 0xE2 0x00 0x0F 0xE3 0x05
0x03 0x01 0x6E 0x03 0x0C 0x00 0x20 0x00
.
.
.
0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00
0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00
0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x65
```

#predidst Function

The #predidst function reads the downstream EDID. This function displays a table containing details relating to the Local EDID and the monitor name.

Syntax:

```
#prdsedid
```

Parameters:

None

Example:

```
#prdsedid


Input   |  Source    | Name
--------|------------|------
 1      |    Default | GEFEN_XPT_DL
 2      |  Output_1  |
 3      |    Default | GEFEN_XPT_DL
 4      |    Default | GEFEN_XPT_DL
 5      |  External  | SAMSUNG
 6      |  Output_1  |
 7      |  Output_1  |
 8      |  Output_1  |
```

#prloedid Function

The #prloedid function reads the local EDID of a specified input and spools it to the serial port.

Syntax:

```
#prloedid param1
```

Parameters:

param1	A specified Input	[1 - 8]

Example:

```
#prloedid 1

Finished reading EDID from Local EDID input 1


0x00 0xFF 0xFF 0xFF 0xFF 0xFF 0xFF 0x00
0x1C 0xA6 0x00 0x01 0x00 0x00 0x00 0x01
0x01 0x14 0x01 0x03 0x80 0x50 0x2D 0x78
0x0A 0x0D 0xC9 0xA0 0x57 0x47 0x98 0x27
0x12 0x48 0x4C 0x21 0x4F 0x00 0x81 0x00
0xA9 0x40 0xD1 0x00 0x71 0x40 0x01 0x01
0x01 0x01 0x01 0x01 0x01 0x01 0x30 0x2A
0x00 0x98 0x51 0x00 0x2A 0x40 0x30 0x70
0x13 0x00 0x52 0x0E 0x11 0x00 0x00 0x1E
0xB0 0x68 0x00 0xA0 0xA0 0x40 0x2E 0x60
0x30 0x20 0x36 0x00 0x81 0x90 0x21 0x00
0x00 0x1E 0x00 0x00 0x00 0xFC 0x00 0x47
0x45 0x46 0x45 0x4E 0x5F 0x58 0x50 0x54
0x5F 0x44 0x4C 0x20 0x00 0x00 0x00 0xFD
0x00 0x3B 0x3D 0x0F 0x71 0x1C 0x00 0x0A
0x20 0x20 0x20 0x20 0x20 0x20 0x00 0x3C
```

IP / Telnet Configuration

Command	Description
#display_telnet_welcome	Set Telnet welcome message on login
#ipconfig	Displays all TCP/IP settings
#resetip	Resets IP configuration to factory settings
#set_http_port	Sets the Web server listening port
#set_telnet_pass	Prompts for password when using Telnet
#set_telnet_port	Sets the Telnet listening port
#set_telnet_username	Sets the user name for the login procedure
#sgateway	Sets the IP gateway address
#show_telnet_pass	Prompts for password when using Telnet
#show_telnet_username	Prompts for user name when using Telnet
#show_ver_data	Displays the hardware and firmware version of the matrix
#sipadd	Sets the IP address of the matrix
#snetmask	Sets the IP network mask
#use_telnet_pass	Use password during Telnet sessions

#display_telnet_welcome Command

The #display_telnet_welcome command sets (enables/disables) the Telnet welcome message on login.

Syntax:

```
#display_telnet_welcome param1
```

Parameters:

param1 State [0 - 1]

State	Meaning
0	Do not display welcome message
1	Display welcome message

Example:

```
#display_telnet_welcome 1

Telnet welcome at login is set to ON
```

#ipconfig Command

The #ipconfig command displays the current TCP/IP settings for the matrix.

Syntax:

```
#ipconfig
```

Parameters:

None

Example:

```
#ipconfig

-------------- TCP/IP settings -------------


MAC add  = 00:1C:91:01:50:07
IP add   = 192.168.1.72
Net Mask = 255.255.255.0
Gateway  = 192.168.2.1
Web Server Port = 80
Telnet Server Port = 23
Telnet password at login is set to ON
Telnet welcome at login is set to ON
```

#resetip Command

The #resetip command resets all TCP/IP settings to factory defaults.

Syntax:

```
#resetip
```

Parameters:

None

Notes:
The matrix must be rebooted after executing this command.

Example:

```
#resetip
Reset ip configuration to factory default
```

#set_http_port Command

The #set_http_port command sets the Web server listening port.

Syntax:

```
#set_http_port param1
```

Parameters:

param1	Port	[0 - 65535]

Notes:
The default port setting is *80*.
The matrix must be rebooted after executing this command.

Example:

```
#set_http_port 34
New HTTP port set to: 34
```

#set_telnet_pass Command

The #set_telnet_pass command sets the Telnet password. The maximum length of the password is 20 characters. The password is case-sensitive.

Syntax:

```
#set_telnet_pass param1
```

Parameters:

param1	Password	

Notes:
The default password is *Admin*.
The matrix must be rebooted after executing this command.

Example:

```
#set_telnet_pass reindeer
Telnet password updated to: reindeer
```

#set_telnet_port Command

The #set_telnet_port command sets the Telnet listening port.

Syntax:

```
#set_telnet_port param1
```

Parameters:

param1	Port	[0 - 65535]

Notes:
The default port setting is *23*.
The matrix must be rebooted after executing this command.

Example:

```
#set_telnet_port 80
New Telnet port set to: 80
```

#set_telnet_username Command

The #set_telnet_username command sets the Telnet user name. The maximum length of the user name is 20 characters. The user name is case-sensitive.

Syntax:

```
#set_telnet_username param1
```

Parameters:

param1	User name

Notes:
The default username is *Admin*.
The matrix must be rebooted after executing this command.

Example:

```
#set_telnet_username andrew
Telnet login updated to: andrew
```

#sgateway Command

The #sgateway sets the IP gateway (router) address. Dot-decimal notation must be used when specifying the IP address. The default address is 192.168.1.254.

Syntax:

```
#sgateway param1
```

Parameters:

param1	IP gateway

Notes:
The default gateway IP address is *192.168.1.254*

The matrix must be rebooted after executing this command.

Example:

```
#sgateway 192.168.1.1
New IP Gateway set to: 192.168.1.1
```

#show_telnet_pass Command

The #show_telnet_pass command shows the Telnet password for login (if required).

Syntax:

```
#show_telnet_pass
```

Example:

```
#show_telnet_pass
Telnet password: reindeer
```

#show_telnet_username Command

The #show_telnet_username command returns the user name required for login.

Syntax:

```
#show_telnet_username
```

Parameters:

None

Example:

```
#show_telnet_username
Telnet login: andrew
```

#show_ver_data Command

The #show_ver_data command displays the hardware and firmware version of the matrix.

Syntax:

```
#show_ver_data
```

Parameters:

None

Example:

```
#show_ver_data

Hardware version 1
Firmware Release version 2.0.33
Release data: Jun 17 2012
Release time: 16:50:58
Boot loader version 1.6
```

#sipadd Command

The #sipadd command sets the IP address of the matrix. Dot-decimal notation must be used when specifying the IP address.

Syntax:

```
#sipadd param1
```

Parameters:

param1 IP address

Notes:
The matrix must be rebooted after executing this command.

Example:

```
#sipadd 192.168.1.72
New IP set to: 192.168.1.72
```

#snetmask Command

The #snetmask command sets the IP network mask. Dot-decimal notation must be used when specifying the IP network mask.

Syntax:

```
#snetmask param1
```

Parameters:

param1 Network mask

Notes:
The default net mask is set to *255.255.255.0*
The matrix must be rebooted after executing this command.

Example:

```
#snetmask 255.255.0.0
New IP Mask set to: 255.255.0.0
```

#use_telnet_pass Command

The #use_telnet_pass command requires or disables login credentials.

Syntax:

```
#use_telnet_pass param1
```

Parameters:

param1 State [0 - 1]

Value	Meaning
0	Disable password
1	Enable (force) password

Notes:
The default setting is *disabled*

Example:

```
#use_telnet_pass 1
Telnet password at login is set to ON
```

Routing

Command	Description
#callpreset	Recalls a routing / mask preset
#prpreset	Prints the routing preset table
#savepreset	Saves the current routing/masking state to a preset
r	Routes the specified inputs to the specified outputs
s	Routes the specified input to all outputs

#callpreset Command

The #callpreset command recalls a routing preset. Any masked outputs will also be recalled.

Syntax:

```
#callpreset param1
```

Parameters:

param1	Preset	[1 - 8]

Example:

```
#callpreset 4
Recall Saved Set 4
```

#prpreset Command

The #prpreset command displays the routing preset table.

Syntax:

```
#prpreset
```

Parameters:

None

Example:

```
#prpreset

PreSet|Out1| 2 | 3 | 4 | 5 | 6 | 7 | 8
------|----|---|---|---|---|---|---|----
  1   |M 0 |M 0|M 0|M 0|M 0|M 0|M 0|M 0
  2   |A 1 |A 1|A 3|A 4|A 5|A 1|A 7|A 8
  3   |M 0 |M 0|M 0|M 0|M 0|M 0|M 0|M 0
  4   |M 0 |M 0|M 0|M 0|M 0|M 0|M 0|M 0
  5   |M 0 |M 0|M 0|M 0|M 0|M 0|M 0|M 0
  6   |M 0 |M 0|M 0|M 0|M 0|M 0|M 0|M 0
  7   |M 0 |M 0|M 0|M 0|M 0|M 0|M 0|M 0
  8   |M 0 |M 0|M 0|M 0|M 0|M 0|M 0|M 0
------|----|---|---|---|---|---|---|----
```

#savepreset Command

The #savepreset command saves the current routing state to the specified preset. Any masked outputs will also be saved as part of the current routing state.

Syntax:

```
#savepreset param1
```

Parameters:

param1	Preset	[1 - 8]

Example:

```
#savepreset 5
Saved current as set 5
```

r Command

The r command routes the specified input to the specified output(s).
Up to eight outputs can be specified, beginning with *param2*.

Syntax:

```
r param1 param2 [param3...param9]
```

Parameters:

param1	Input	[1 - 8]
param2	Outputs	[0 - 8]

Notes:

If *param2* = 0, then the specified input is routed to all outputs. If additional outputs are specified, then they are ignored.

Examples:

```
r 7 3 4 5 6 1 2
Input 7 is routed to outputs: 3 4 5 6 1 2
```

If *Dynamic EDID* (see page 18) is enabled, then the last output in the list will be saved to the specified input (*param1*), as shown below:

```
r 7 3 4 5 6 1 2
Input 7 is routed to outputs: 3 4 5 6 1 2
Finished reading EDID from output 2
Finished loading EDID to local 7


r 1 0
All outputs are routed to input 1
```

s Command

The s command routes the specified input to all outputs.

Syntax:

```
s param1
```

Parameters:

param1	Input	[1 - 8]

Example:

```
s 1
All outputs are routed to input 1
```

Masking

Command	Description
#maskout	Masks the selected (video) output(s)
#unmaskout	Unmasks the selected output(s)

#maskout Command

The #maskout command allows blanking of the specified outputs.

Syntax:

```
#maskout param1 param2
```

Parameters:

param1	Output	[1 - 8]
param2	State	[0 - 1]

Value	Meaning
0	Active
1	Mask

Notes:

The current masking state will be lost if power is interrupted or if the masking state is not saved (see #savepreset on page 38).

Example:

```
#maskout 2 0
Mask outputs: 2
```

#unmaskout Command

The #unmaskout command unmasks the specified outputs. If *param1* = 0, then all outputs will be unmasked.

Syntax:

```
#unmaskout param1...param8
```

Parameters:

param1	Output	[1 - 8]

Examples:

```
#unmaskout 3 5 7
Activate outputs: 3 5 7

#unmaskout 0
Activate all outputs
```

Miscellaneous

Command	Description
#fadefault	Resets the matrix to factory default routing
#help	Displays all available commands
#lock_fo	Toggles the +5V lock power state
#set_input_name	Specifies a name for an input
#set_ir	Sets the IR channel of the matrix
#set_output_name	Specifies a name for an output
#show_temp	Displays the voltages of the internal boards
#show_voltage	Displays the voltages of the internal boards
f	Toggles / displays +5V input
l	Displays the dual-link / single-link status table
m	Displays the current routing status

#fadefault Command

The #fadefault command disables the EDID lock state, sets the default routing state (1-1, 2-2, 3-3, etc.) and resets the input and output names to the default names (e.g. Output 1, Input 1).

Syntax:

```
#fadefault
```

Parameters:

None

Example:

```
#fadefault

Return to factor default
Loading default EDID
Routed 1-1, 2-2..
Finished loading EDID to local 1
Finished loading EDID to local 2
Finished loading EDID to local 3
Finished loading EDID to local 4
Finished loading EDID to local 5
Finished loading EDID to local 6
Finished loading EDID to local 7
Finished loading EDID to local 8
```

#help Command

The #help command displays help on the specified command. If *param1* is not specified, then the full list of commands is displayed.

Syntax:

```
#help [param1]
```

Parameters:

param1 Command name

Example:

```
#help #callpreset

Cmd #callpreset: Recall a routing and mask state preset
Syntax: #callpreset param1
Param1 = 1-8 (preset)
 e.g: #callpreset 2
```

#lock_fo Command

The #lock_fo enables/disables the power lock state. Enabling this feature will store the +5V status for each input prior to shutting down the matrix. This preserves the +5V state when the unit is restarted.

Syntax:

```
#lock_fo param1
```

Parameters:

param1 State [0 - 1]

Value	Meaning
0	Disable power lock
1	Enable power lock

Example:

```
#lock_fo 0
Disable Lock power mode
```

#set_input_name Command

The #set_input_name command provides a name to the selected input. For example, “Input 1” could be renamed as “Computer 1”. The maximum string length for *param2* is 15 characters. Special characters and spaces are not permitted. If required, use the underscore character (“_”) to separate characters.

Syntax:

```
#set_input_name param1 param2
```

Parameters:

param1	Input	[1 - 8]
param2	Name	

Example:

```
#set_input_name 5 computer1
computer1 is assigned to input 5
```

#set_ir Command

The #set_ir set the IR channel for the matrix. The associated DIP switch settings for the IR remote control unit are returned. See page 13 for details on setting the IR channel for the IR remote control.

Syntax:

```
#set_ir param1
```

Parameters:

param1	Channel	[0 - 3]

Example:

```
#set_ir 2
RMT_IR - SW1=0,SW2=1
```

#set_output_name Command

The #set_output_name command provides a name to the selected output. For example, “Output 1” could be renamed as “HDDisplay”. The maximum string length for *param2* is 15 characters. Special characters and spaces are not permitted. If required, use the underscore character (“_”) to separate characters.

Syntax:

```
#set_output_name param1 param2
```

Parameters:

param1	Output	[1 - 8]
param2	Name	

Example:

```
#set_output_name 3 display_3
display_3 is assigned to output 3
```

#show_temp

The #show_temp command provides temperature information for the matrix.

Syntax:

```
#show_temp
```

Parameters:

None

Example:

```
#show_temp

Temperature near main power supply is 45
Temperature near cross point is 53
Temperature near power supply input board is 47
```

#show_voltage

The #show_voltage command provides voltage information for the matrix.

Syntax:

```
#show_voltage
```

Parameters:

None

Example:

```
#show_voltage

Voltage 3.3 , measured 3344 mV
Voltage 5   , measured 5036 mV
Voltage 12  , measured 11905 mV
Voltage 1.2 , measured 1200 mV
Voltage 1.8 , measured 1800 mV
Voltage 3.3 , measured 3265 mV
```

f Command

Enables / disables 5V on pin 14 of the specified DVI input. This command is used when connecting the Receiver module of fiber optic extenders, which require 5V.

WARNING: Before connect a computer to the DVI input, make sure to disable the 5V on the DVI input. Otherwise, the video card on the computer may become damaged.

Syntax:

```
f param1 param2
```

Parameters:

param1	Input	[1 - 8]
param2	State	[0 - 1]

State	Meaning
0	Disable 5V
1	Enable 5V

Example:

```
f 1 1
Enable FO 1
```

I Command

The I (lower-case “L”) command displays the link status of each input. If the input is receiving a dual-link signal, then the Link status will be set to “Dual”. If a single-link source is used, then the Link status will be set to “Single”.

Syntax:

```
I
```

Parameters:

None

Example:

```
I
Input    |  Signal   | Link
---------|-----------|--------
  1      |     NONE  | Single
  2      |     NONE  | Single
  3      |     NONE  | Single
  4      |     NONE  | Single
  5      |     NONE  | Single
  6      |     NONE  | Single
  7      |     NONE  | Single
  8      |     NONE  | Single
---------|-----------|--------
```

m Command

The m command displays the current matrix status and routing information.

Syntax:

```
m
```

Parameters:

None

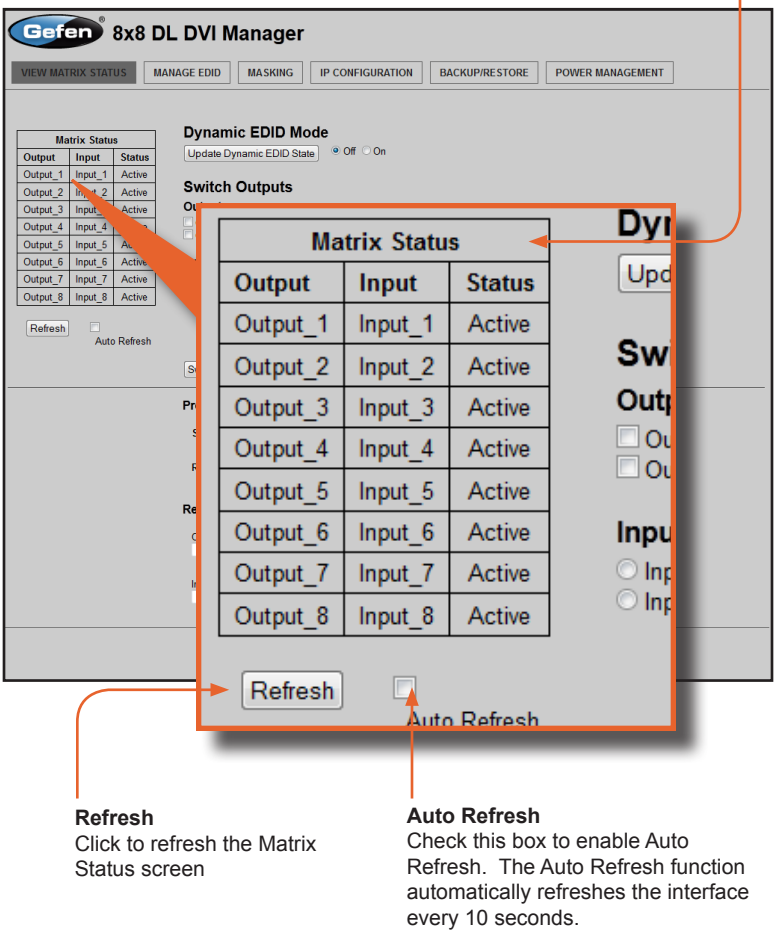
Example:

```
m
```

```
  Output        |   Input         |  HPD   | Status
----------------|-----------------|--------|--------
       Output_1|          Input_1|    LOW | ACTIVE
       Output_2|          Input_2|   HIGH | ACTIVE
       Output_3|          Input_3|    LOW | ACTIVE
       Output_4|          Input_4|    LOW | ACTIVE
       Output_5|          Input_5|    LOW | ACTIVE
       Output_6|          Input_6|    LOW | ACTIVE
       Output_7|          Input_7|    LOW | ACTIVE
       Output_8|          Input_8|    LOW | ACTIVE
----------------|-----------------|--------|--------
EDID lock state
Power lock state
RMT_IR - SW1=0,SW2=1
```

View Matrix Status

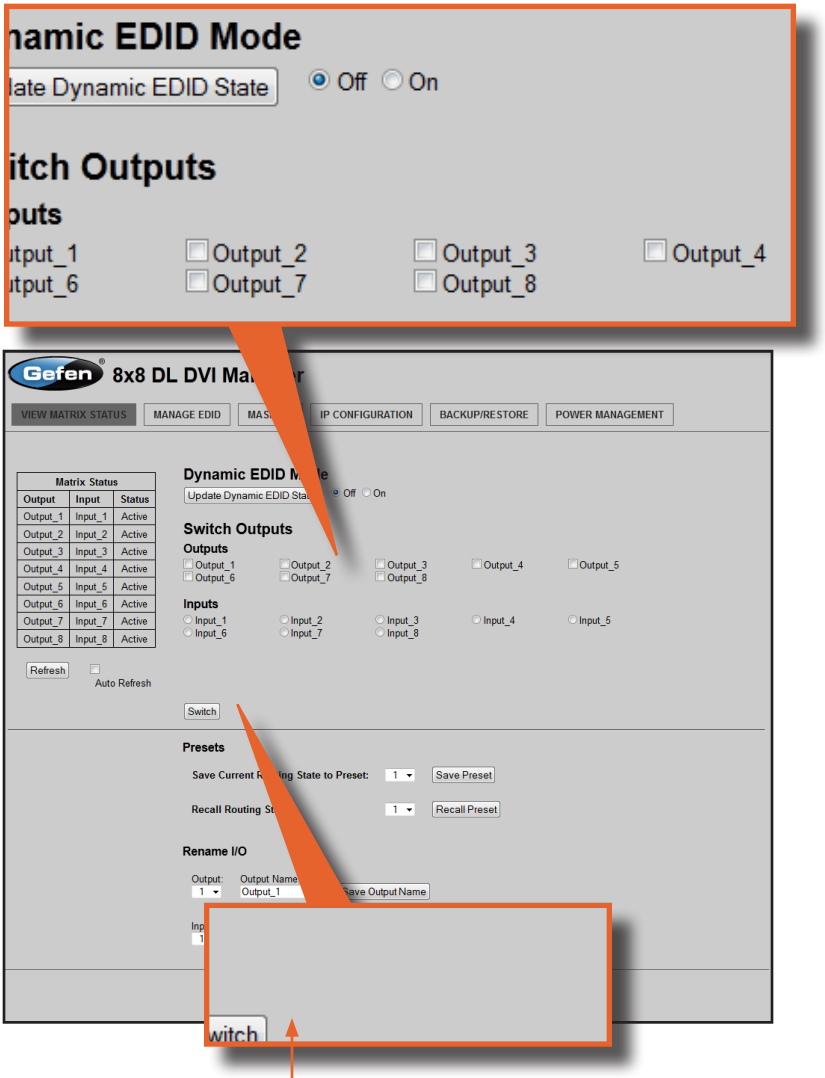
Matrix Status
Displays the current routing status of each input and output on the matrix.



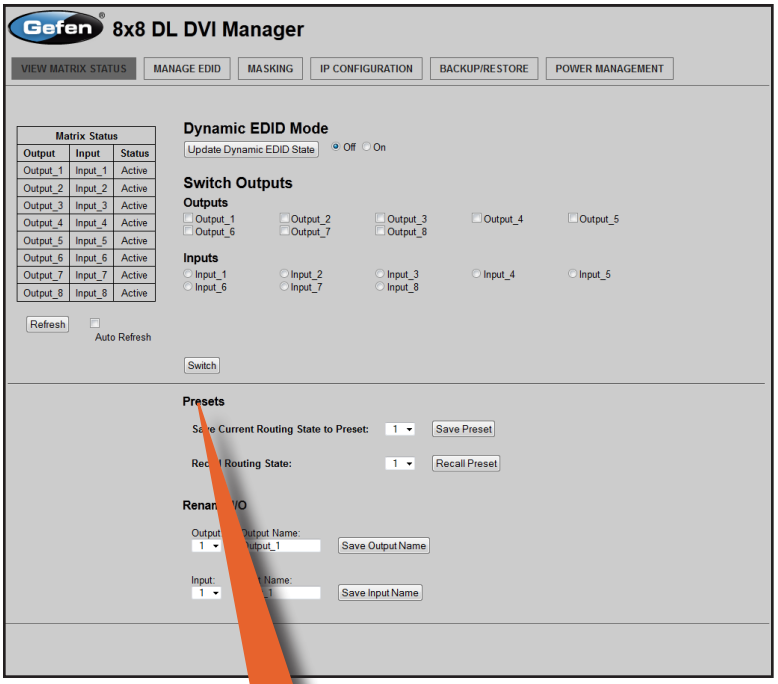
Refresh
Click to refresh the Matrix Status screen

Auto Refresh
Check this box to enable Auto Refresh. The Auto Refresh function automatically refreshes the interface every 10 seconds.

Switch Outputs
Used to route the specified input to the selected output(s). To route a source, place a check mark next to each Output. Next, click the radio button next to the desired Input. Press the Switch button to apply the routing change.



Switch
Click this button to apply the routing change.

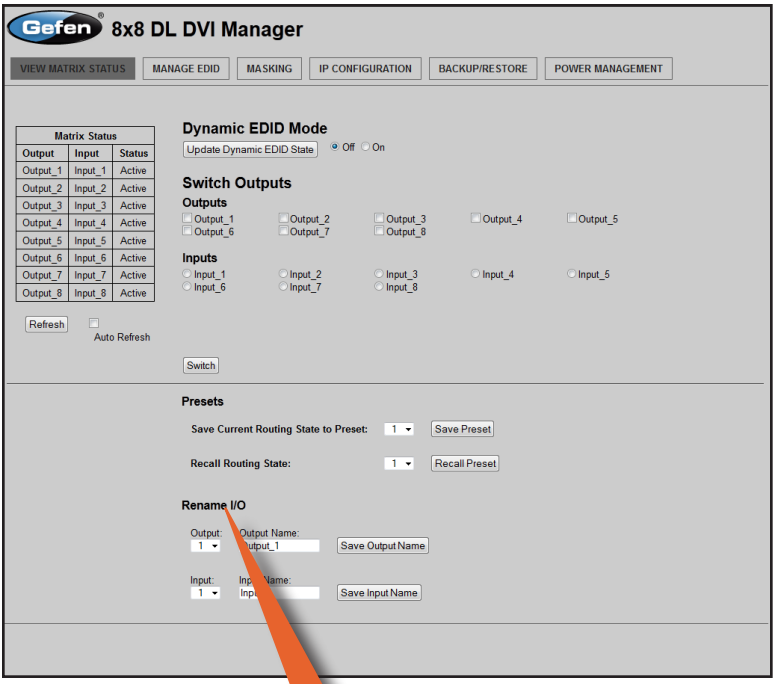


Presets
Provides saving and recalling of routing states.

Save Preset
Click the down-arrow on the pull-down list to select the preset location (1 - 8). Click the Save Preset button to save the preset.

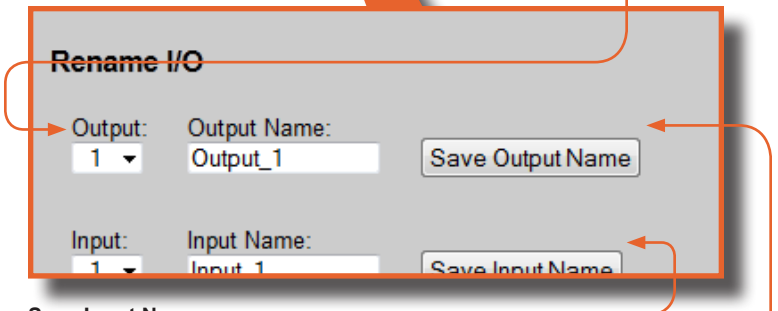
Pull-down list

Recall Preset
Click the down-arrow on the pull-down list to select the routing state (1 - 8) to recall. Click the Recall Preset button to recall the preset.



Rename I/O
Provides custom naming of each input and output on the matrix.

Pull-down list



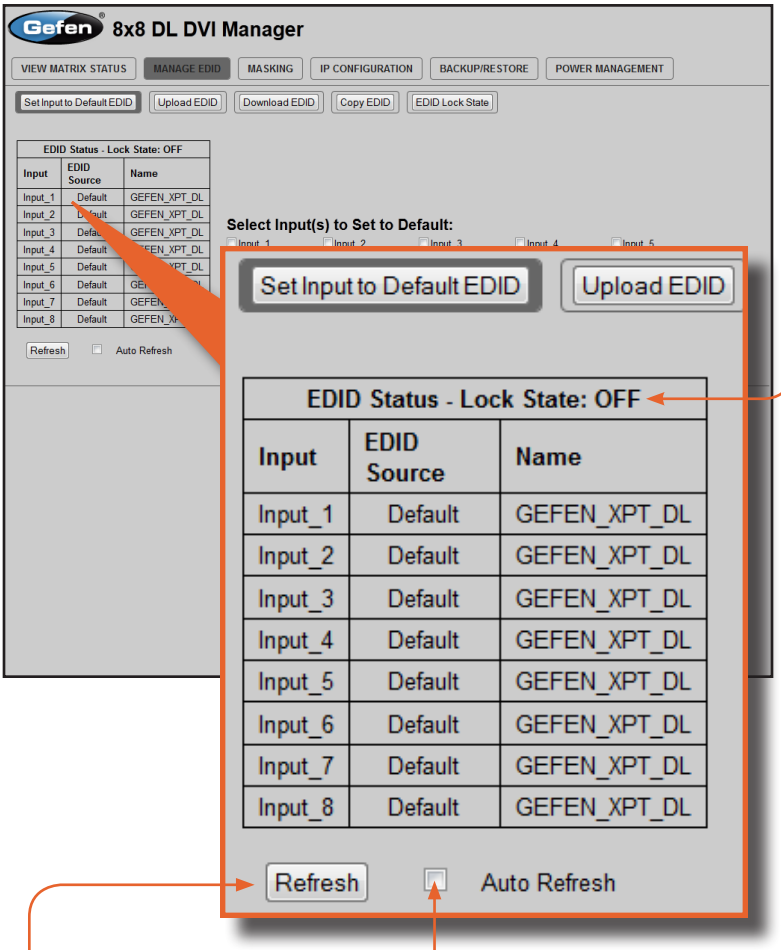
Save Input Name
Select the DVI input to rename from the pull-down list. Type the name of the input in the Input Name field. Click the Save Input Name button to save changes. See page 46 for naming restrictions.

Save Output Name
Select the DVI output to rename from the pull-down list. Type the name of the output in the Output Name field. Click the Save Output Name button to save changes. See page 47 for naming restrictions.

Manage EDID

Set Input to Default EDID

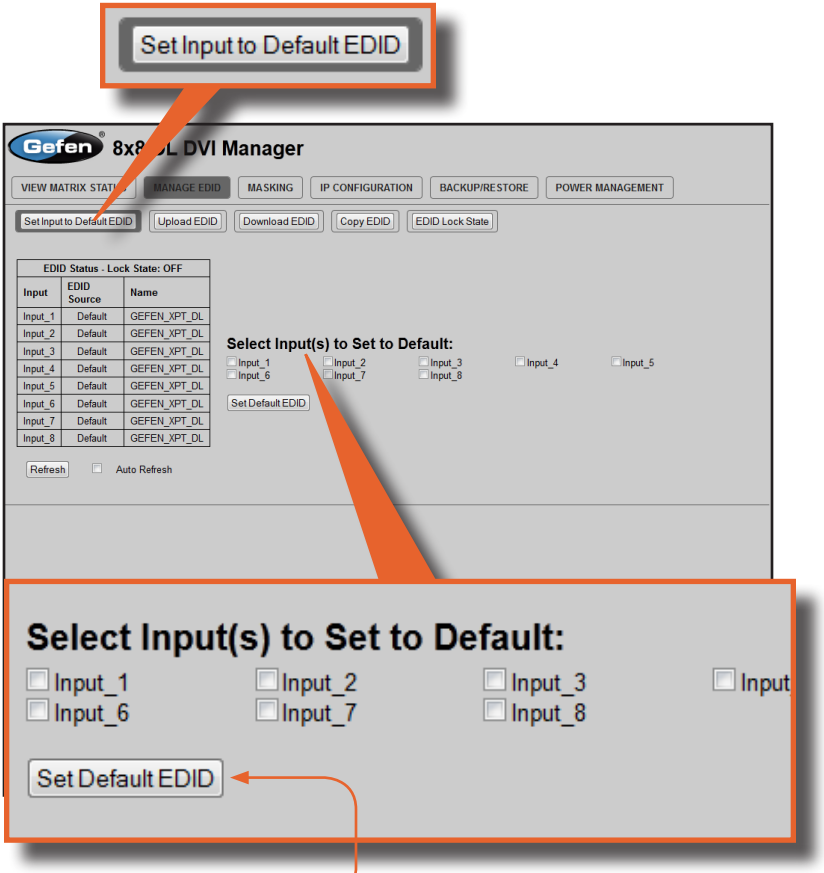
EDID Status
Displays the current EDID status for each input on the matrix and indicates the current Lock State.



Refresh
Click to refresh the Matrix Status screen

Auto Refresh
Check this box to enable Auto Refresh. Auto Refresh will automatically update the screen every 10 seconds.

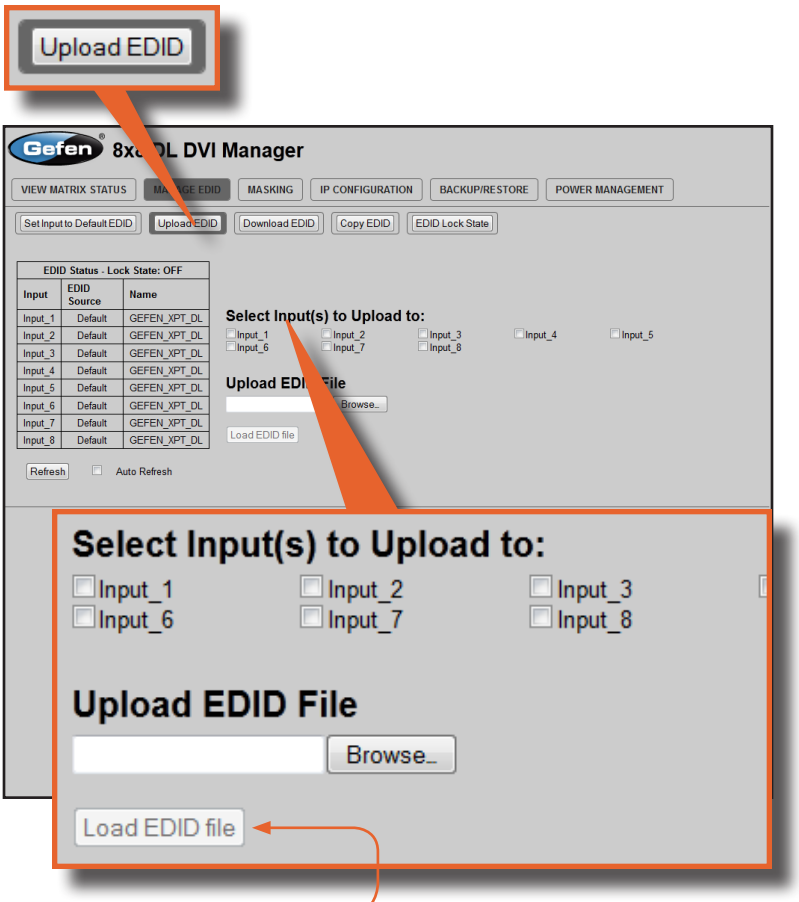
Set Input to Default EDID
Press this button from the Manage EDID screen to access this menu system.



Set Default EDID
Place a check mark next to the input(s) that should be set to the default EDID. Click the Set Default EDID button to apply the default EDID to the selected inputs.

Upload EDID

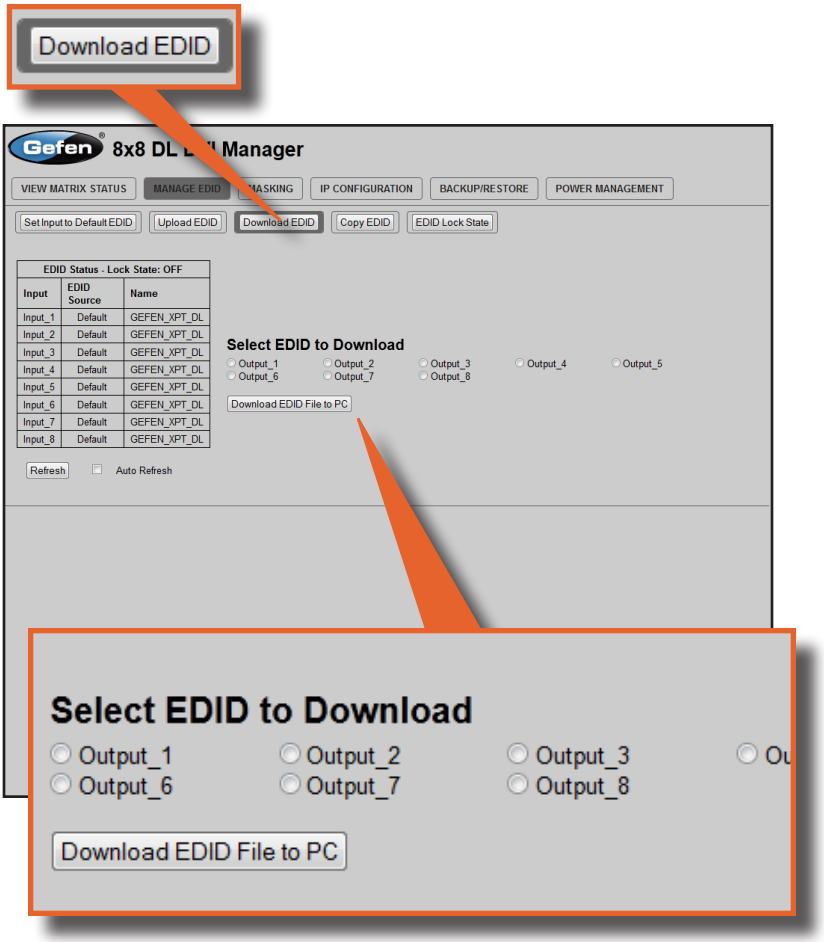
Upload EDID
Press this button from the Manage EDID screen to access this menu system.



Load EDID file
Place a check mark next to the input(s) that will receive the EDID data from the file. The EDID file must be in .bin format. Click the Browse button to locate the EDID on the computer. Click the Load EDID file button to upload the EDID file to the matrix.

Download EDID

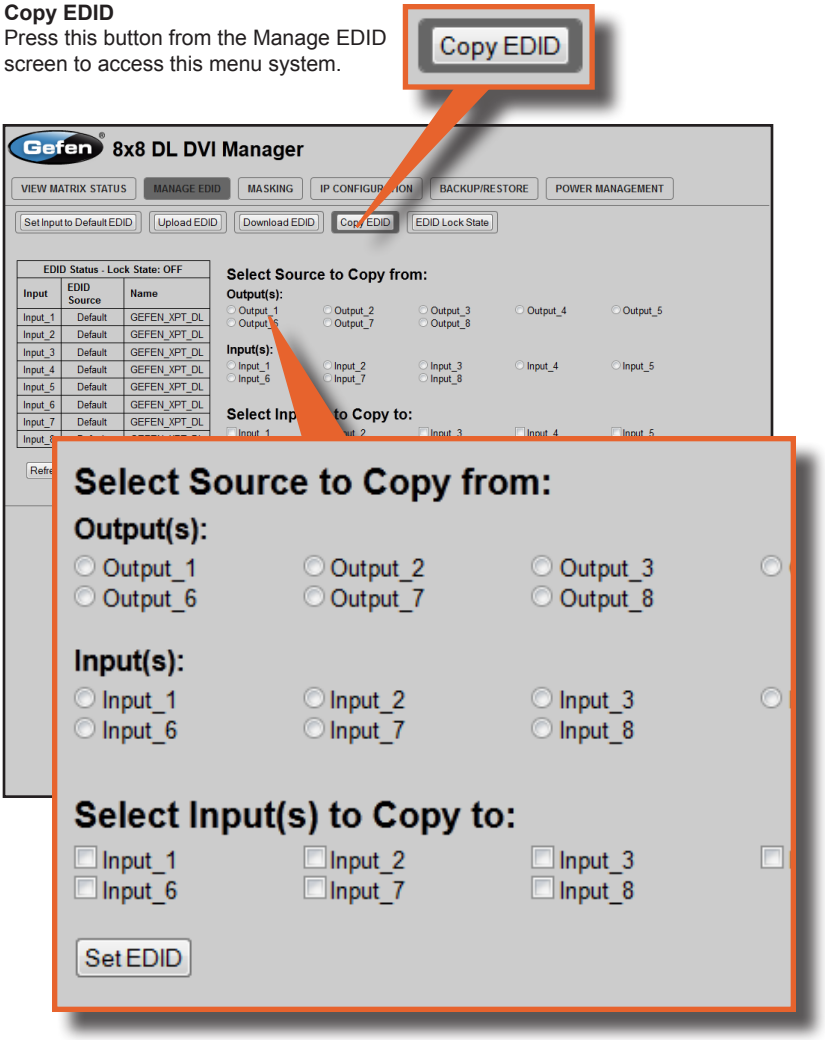
Download EDID
Press this button from the Manage EDID screen to access this menu system.



Download EDID File to PC
Select the radio button next to the output, containing the EDID to be downloaded. Click the Download EDID File to PC button to confirm the change. The downloaded EDID file will be in .bin format.

Copy EDID

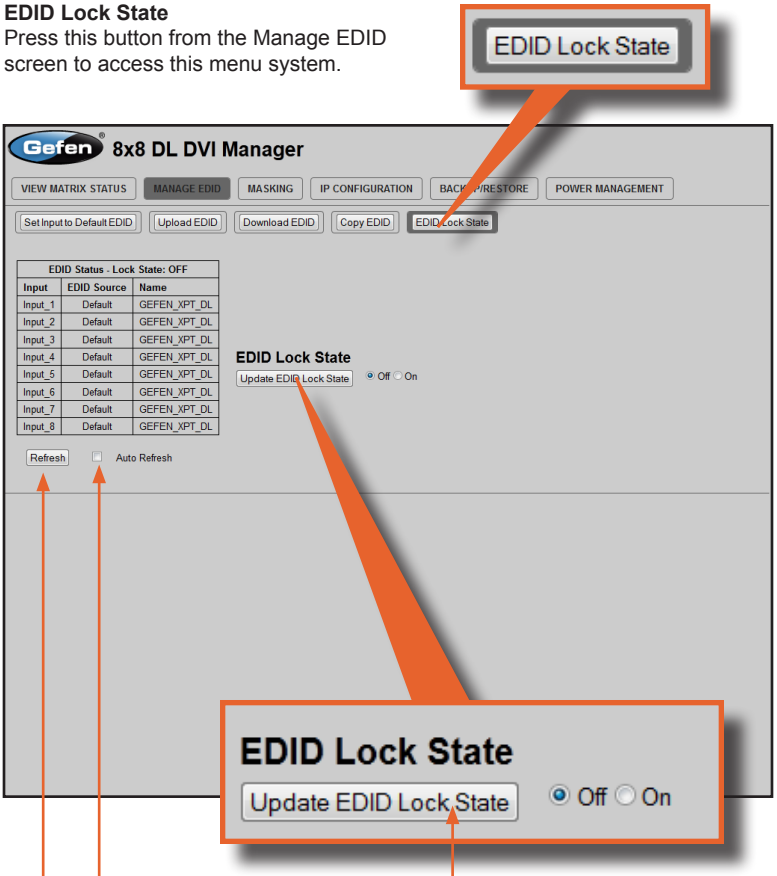
Copy EDID
Press this button from the Manage EDID screen to access this menu system.



Select Source to Copy from / Select Input(s) to Copy to
Click the radio button next to the input or output containing the EDID to copy. Note that only a single input or output can be selected at a time. Place a check mark next to the input(s) where the EDID will be copied. Click the Set EDID button to confirm the operation.

EDID Lock State

EDID Lock State
Press this button from the Manage EDID screen to access this menu system.



Update EDID Lock State
Secures the Local EDID and disables the automatic loading of the downstream EDID after the Matrix is powered on. Select the radio button next to the Off or On option then click the Update EDID Lock State button to apply the change.

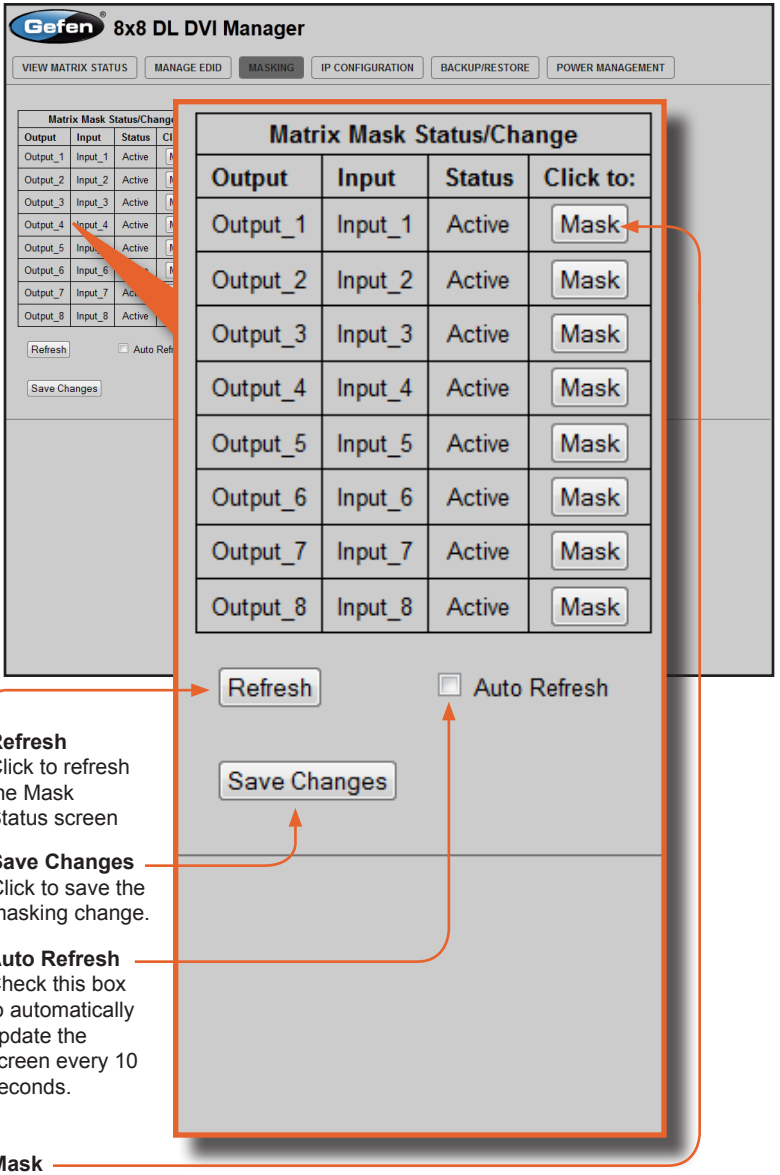
The EDID Lock State has no effect when the Dynamic EDID function is activated.

Refresh
Click to refresh the EDID Lock Status screen

Auto Refresh
Check this box to automatically update the screen every 10 seconds.

Masking

Matrix Mask Status / Change
Displays the current masking status for each output.



Refresh
Click to refresh the Mask Status screen

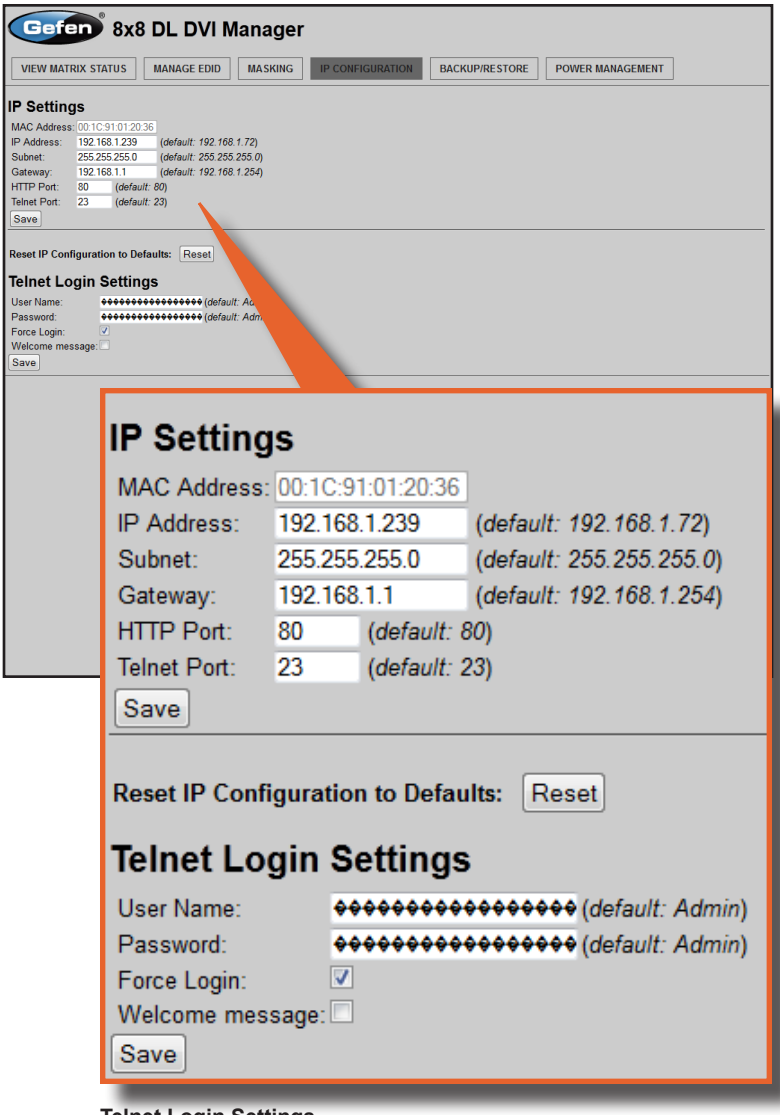
Save Changes
Click to save the masking change.

Auto Refresh
Check this box to automatically update the screen every 10 seconds.

Mask
Click the Mask button to mask the selected output. If the output is already masked then the button will read “Active” (enabled). Click the (“Active”) button again to toggle the masking state to “Mask” (disabled).

IP Configuration

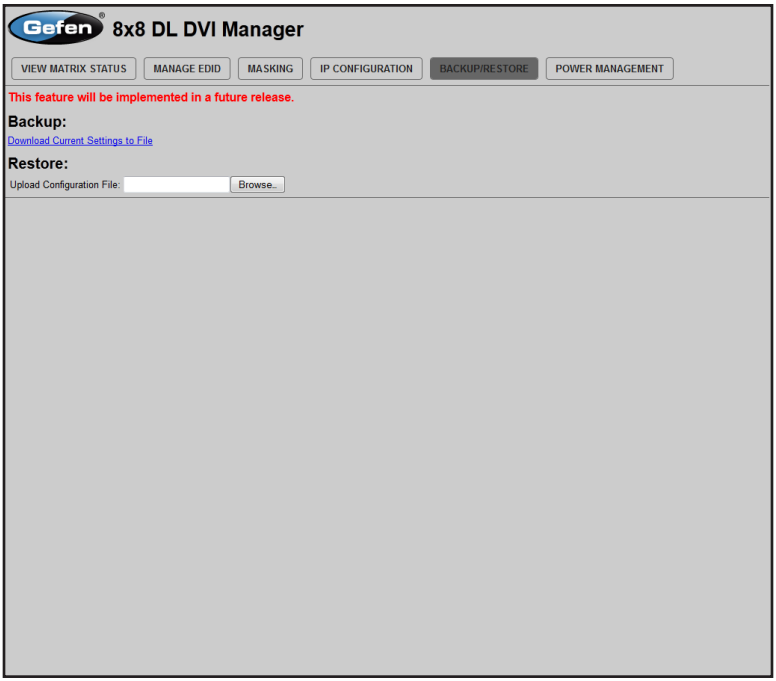
IP Settings
Assigns IP address, subnet, gateway, HTTP listening port, and Telnet port. Note that the MAC address can not be changed. Click the Save button to apply changes. The matrix must be rebooted for the changes to take effect.



Telnet Login Settings
Sets the user name and password for Telnet sessions to the matrix. Click the Save button to apply changes.

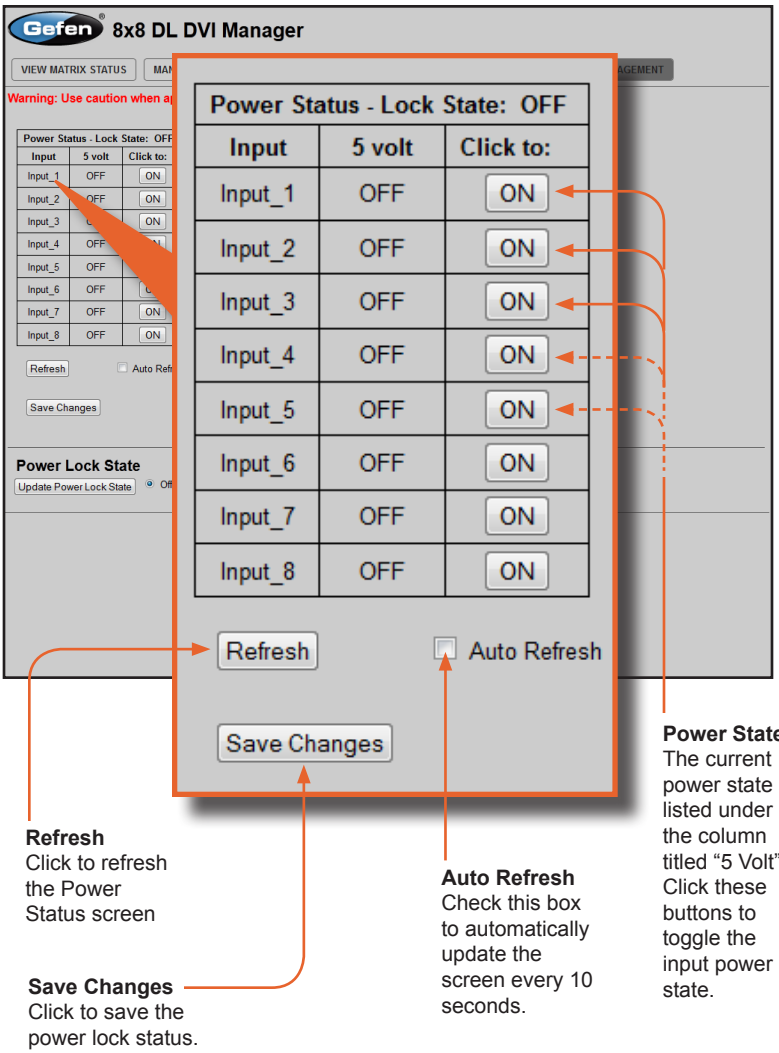
Backup / Restore

The Backup / Restore feature for the 8x8 DVI Dual Link Matrix is not currently implemented and will be available in a future release of the firmware.

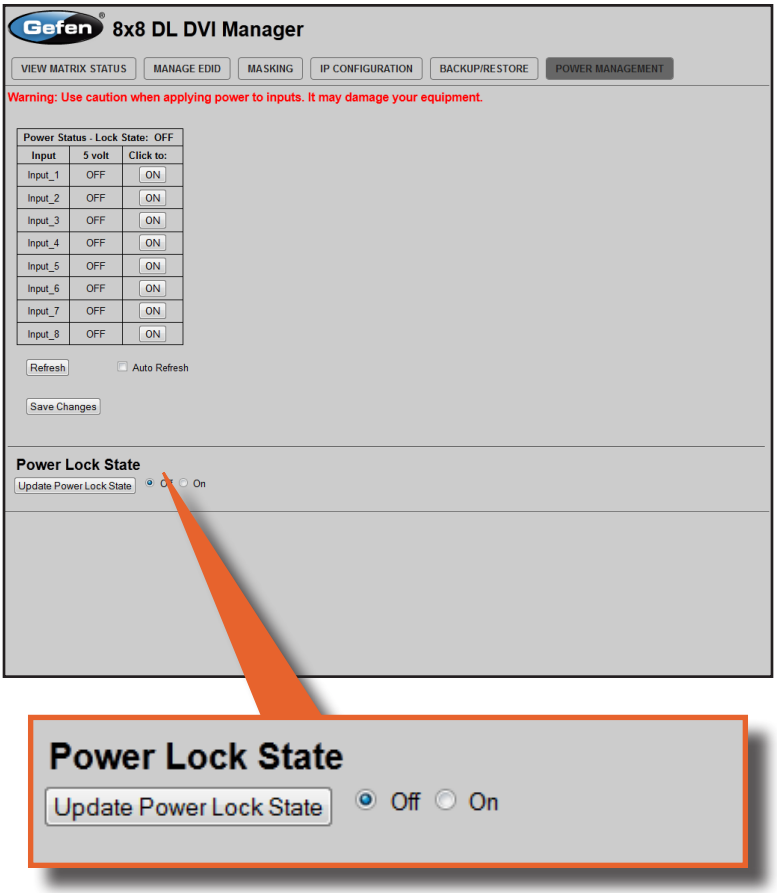


Power Management

Power Status
Enabling this feature will store the +5V status for that input prior to shutting down the matrix. This preserves the +5V state when the unit is restarted.


8x8 DL DVI Manager
Power Status - Lock State: OFF
Input
5 volt
Click to:
Input_1 OFF ON
Input_2 OFF ON
Input_3 OFF ON
Input_4 OFF ON
Input_5 OFF ON
Input_6 OFF ON
Input_7 OFF ON
Input_8 OFF ON
Refresh
Auto Refresh
Save Changes
Power Lock State
Update Power Lock State
Refresh
Click to refresh the Power Status screen
Save Changes
Click to save the power lock status.
Auto Refresh
Check this box to automatically update the screen every 10 seconds.
Power State
The current power state is listed under the column titled “5 Volt”. Click these buttons to toggle the input power state.

WARNING: Use caution when applying power to inputs, as this may damage your equipment.

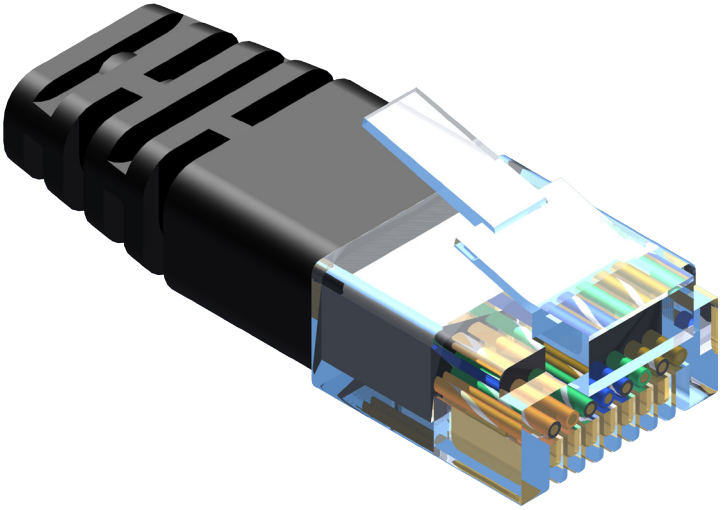


Power Lock State
In the case of an accidental power loss to the matrix, the +5V state for each input can be preserved.

Set the specified Power Status buttons (see previous page) and click the radio button next to ON. Click the Update Power Lock State button to apply changes.

By default, this option is set to Off.

NETWORK CABLE WIRING DIAGRAM



Gefen recommends the TIA/EIA-568-B wiring option. Please adhere to the table below when field-terminating the cable for use with Gefen products.

Pin	Color
1	Orange / White
2	Orange
3	Green / White
4	Blue
5	Blue / White
6	Green
7	Brown / White
8	Brown

Cabling comes in stranded and solid core types. Gefen recommends using solid core cabling.

It is recommended to use one continuous run from one end to the other. Connecting through a patch is not recommended.

Windows Installation

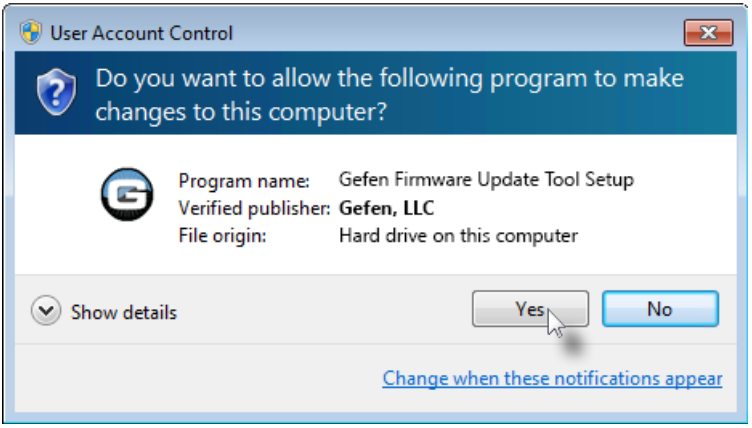
1. Download the `GefFirmwareUpdateTool.zip` file from the Gefen Web site.

2. Double-click the .zip file to extract the files to the Desktop. There will be three files within the folder:

`GefFirmwareUpdateTool.exe`	(Windows installer)
`GefFirmwareUpdateTool.dmg`	(Mac installer)
`Gefen-Firmware-Update-Tool.pdf`	(User Manual)

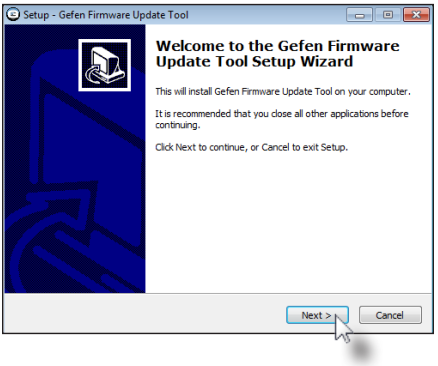
3. Double-click the `GefFirmwareUpdateTool.exe` file to launch the installation Wizard.

   If the following dialog box is displayed, then click **Yes** to continue with the installation Wizard.


User Account Control
Do you want to allow the following program to make changes to this computer?
Program name: Gefen Firmware Update Tool Setup
Verified publisher: Gefen, LLC
File origin: Hard drive on this computer
Show details
Yes
No
Change when these notifications appear

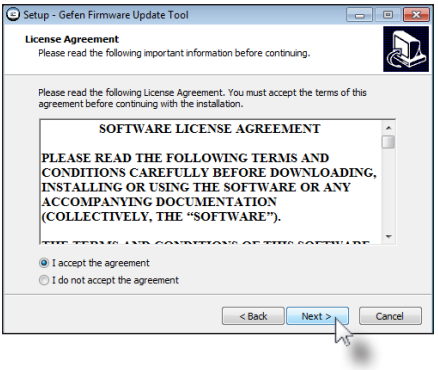
4. The **Welcome** dialog box will be displayed.

5. Click the **Next** button.

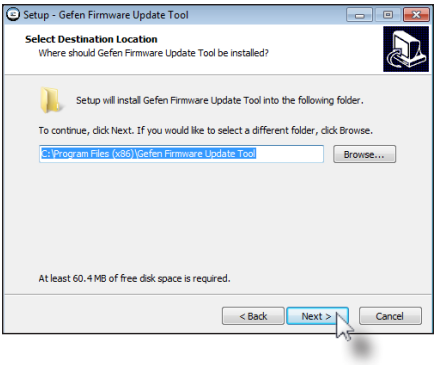

Setup - Gefen Firmware Update Tool
Welcome to the Gefen Firmware Update Tool Setup Wizard
This will install Gefen Firmware Update Tool on your computer.
It is recommended that you close all other applications before continuing.
Click Next to continue, or Cancel to exit Setup.
Next >
Cancel

6. The **Software License Agreement** dialog will be displayed.

   Click the radio button next to **I accept the agreement**, then click the **Next** button.


Setup - Gefen Firmware Update Tool
License Agreement
Please read the following important information before continuing.
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.
SOFTWARE LICENSE AGREEMENT
PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE DOWNLOADING, INSTALLING OR USING THE SOFTWARE OR ANY ACCOMPANYING DOCUMENTATION (COLLECTIVELY, THE "SOFTWARE").
I accept the agreement
I do not accept the agreement
< Back
Next >
Cancel

7. The **Select Destination Location** dialog will be displayed.

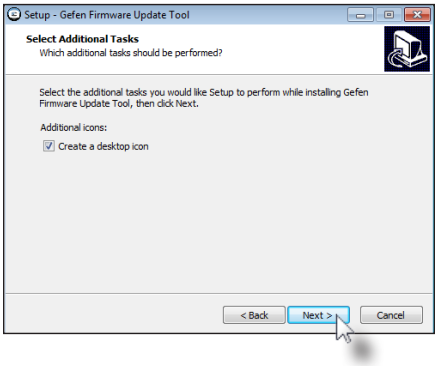

Setup - Gefen Firmware Update Tool
Select Destination Location
Where should Gefen Firmware Update Tool be installed?
Setup will install Gefen Firmware Update Tool into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
C:\Program Files (x86)\Gefen Firmware Update Tool
Browse...
At least 60.4 MB of free disk space is required.
< Back
Next >
Cancel

   The default installation path is:
   `C:\Program Files (x86)\Gefen Firmware Update Tool`

8. Click the **Browse...** button to change the installation path. Otherwise, click the **Next** button to continue with the default installation path.

9. The **Select Additional Tasks** dialog will be displayed.

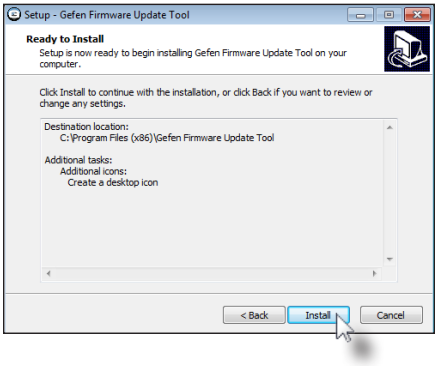
   By default, the **Create a deskop icon** check box is selected. If a desktop icon is not desired, check this box to deselect this task. Otherwise, click the **Next** button to continue.


Setup - Gefen Firmware Update Tool
Select Additional Tasks
Which additional tasks should be performed?
Select the additional tasks you would like Setup to perform while installing Gefen Firmware Update Tool, then click Next.
Additional icons:
Create a desktop icon
< Back
Next >
Cancel

10. Click the **Next** button.

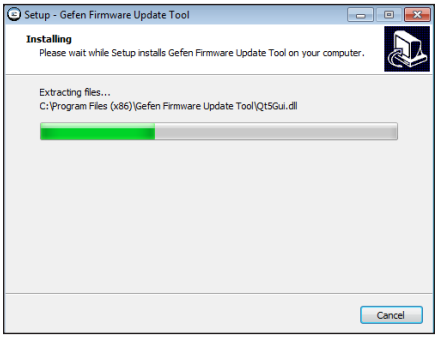
11. The **Ready to Install** dialog will be displayed.

    Click the **Install** button to begin the installation process.

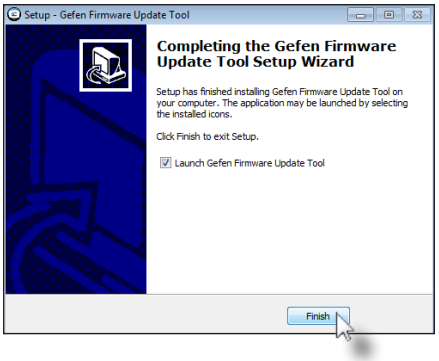

Setup - Gefen Firmware Update Tool
Ready to Install
Setup is now ready to begin installing Gefen Firmware Update Tool on your computer.
Click Install to continue with the installation, or click Back if you want to review or change any settings.
Destination location:
C:\Program Files (x86)\Gefen Firmware Update Tool
Additional tasks:
Additional icons:
Create a desktop icon
< Back
Install
Cancel

12. The installation Wizard will begin installing the Gefen Firmware Update Tool.

    To cancel the installation procedure, click the **Cancel** button.


Setup - Gefen Firmware Update Tool
Installing
Please wait while Setup installs Gefen Firmware Update Tool on your computer.
Extracting files...
C:\Program Files (x86)\Gefen Firmware Update Tool\QtSGui.dll
Cancel

13. After a few moments, the **Finish** dialog will be displayed.


Setup - Gefen Firmware Update Tool
Completing the Gefen Firmware Update Tool Setup Wizard
Setup has finished installing Gefen Firmware Update Tool on your computer. The application may be launched by selecting the installed icons.
Click Finish to exit Setup.
Launch Gefen Firmware Update Tool
Finish

The **Launch Gefen Firmware Update Tool** check box will be checked. To launch the Gefen Firmware Update Tool application, click the **Finish** button.

To launch the application at a later time, click the **Launch Gefen Firmware Update Tool** check box to remove the check mark, then click the **Finish** button.

Mac OS Installation

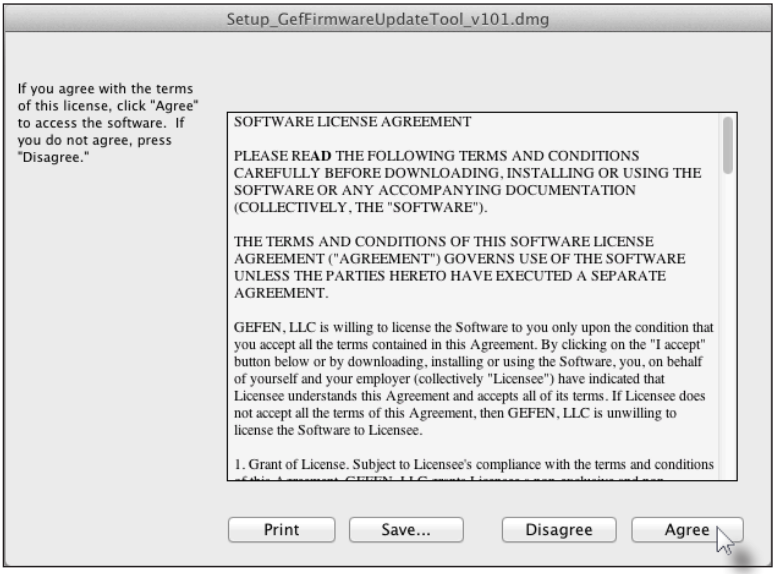
1. Download the `GefFirmwareUpdateTool.zip` file from the Gefen Web site.

2. Double-click the .zip file to extract the files to the Desktop. There will be three files within the folder:

`GefFirmwareUpdateTool.exe`	(Windows installer)
`GefFirmwareUpdateTool.dmg`	(Mac installer)
`Gefen-Firmware-Update-Tool.pdf`	(User Manual)

3. Double-click the `GefFirmwareUpdateTool.dmg` file to mount the disk image.

4. The following Software License Agreement dialog will be displayed:


Setup_GefFirmwareUpdateTool_v101.dmg
If you agree with the terms of this license, click "Agree" to access the software. If you do not agree, press "Disagree."
SOFTWARE LICENSE AGREEMENT
PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE DOWNLOADING, INSTALLING OR USING THE SOFTWARE OR ANY ACCOMPANYING DOCUMENTATION (COLLECTIVELY, THE "SOFTWARE").
THE TERMS AND CONDITIONS OF THIS SOFTWARE LICENSE AGREEMENT ("AGREEMENT") GOVERNS USE OF THE SOFTWARE UNLESS THE PARTIES HERETO HAVE EXECUTED A SEPARATE AGREEMENT.
GEFEN, LLC is willing to license the Software to you only upon the condition that you accept all the terms contained in this Agreement. By clicking on the "I accept" button below or by downloading, installing or using the Software, you, on behalf of yourself and your employer (collectively "Licensee") have indicated that Licensee understands this Agreement and accepts all of its terms. If Licensee does not accept all the terms of this Agreement, then GEFEN, LLC is unwilling to license the Software to Licensee.
1. Grant of License. Subject to Licensee's compliance with the terms and conditions
Print
Save...
Disagree
Agree

5. Click the **Agree** button.

6. After a few moments, the `Gefen Firmware Update Tool` application will appear within the `Gefen Firmware Update Tool` folder.

7. Drag-and-drop the `Gefen Firmware Update Tool` application to the desired location on the Mac.

8. Double-click on the `Gefen Firmware Update Tool` icon to launch the application.

9. Refer to the next section for information on operating the Gefen Firmware Update Tool.

NOTE: The Mac version of the Gefen Firmware Update Tool is identical in functionality to the Windows version. The next section uses examples from the Windows operating system.

IMPORTANT: Before launching the Gefen Firmware Update Tool, make sure that the unit to be upgraded is powered-on and that an RS-232 cable is connected between the unit and the computer that is running the Gefen Firmware Update Tool.

1. Launch the Gefen Firmware Update Tool from the Start Menu or using the shortcut on the Desktop.

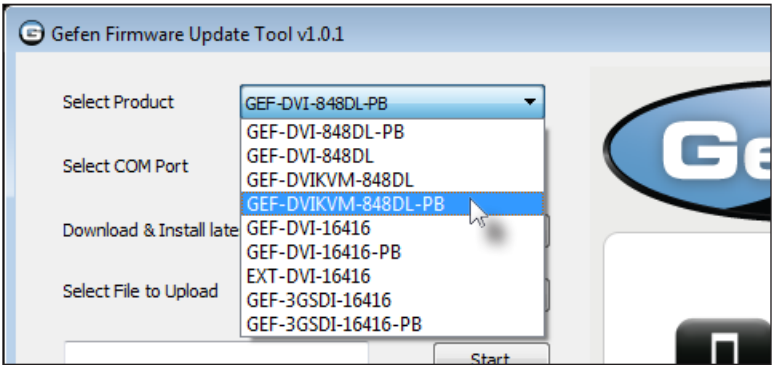
2. After a few seconds, the Gefen Firmware Update Tool interface will be displayed.

3. Click the **Select Product** drop-down list, at the top left of the interface, to select the product that is connected to the computer running the Gefen Firmware Update Tool.

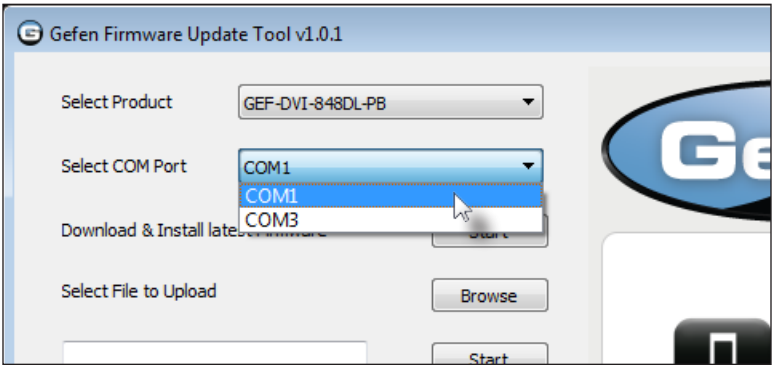
   The following Gefen products are currently supported:

   - 8x8 DVI Dual Link Matrix w/ Push Button Controls (GEF-DVI-848DL-PB)
   - 8x8 DVI Dual Link Matrix (GEF-DVI-848DL)
   - 8x8 DVI KVM Dual Link Matrix (GEF-DVIKVM-848DL)
   - 8x8 DVI KVM Dual Link Matrix w/ Push Button Control (GEF-DVIKVM-848DL-PB)
   - 16x16 DVI Matrix (GEF-DVI-16416)
   - 16x16 DVI Matrix with Front Panel Push Button Control (GEF-DVI-16416-PB)
   - 16x16 DVI Crosspoint Matrix (EXT-DVI-16416)
   - 16x16 3GSDI Matrix (GEF-3GSDI-16416)
   - 16x16 3GSDI Matrix w/ Push Button Controls

In the example, below, we will be updating the Gefen 8x8 DVI KVM Dual Link Matrix w/ Push Button Control (GEF-DVIKVM-848DL-PB).

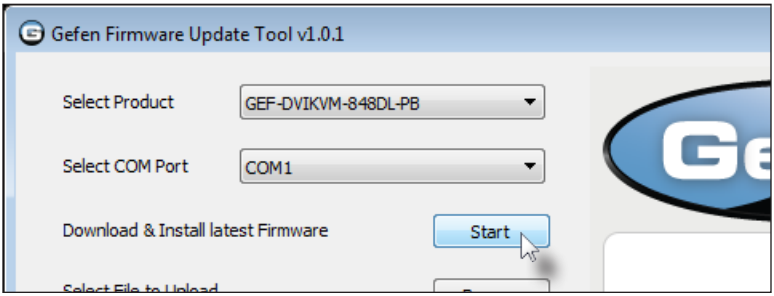


4. Select the correct COM port from the **Select COM Port** drop-down list.



5. Make sure that the computer, running the Gefen Firmware Update Tool, is connected to the Internet.

6. Click the **Start** button to begin the upgrade process.

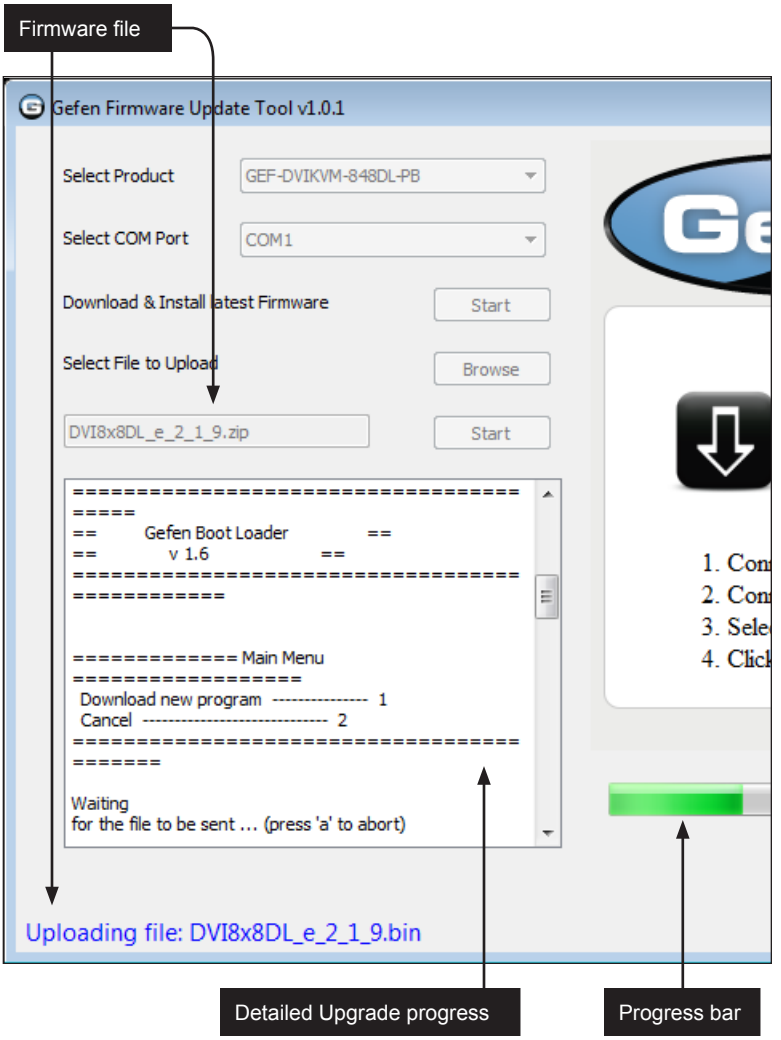


The Gefen Firmware Update Tool will begin downloading the firmware file which was selected from the Select Product drop-down list.

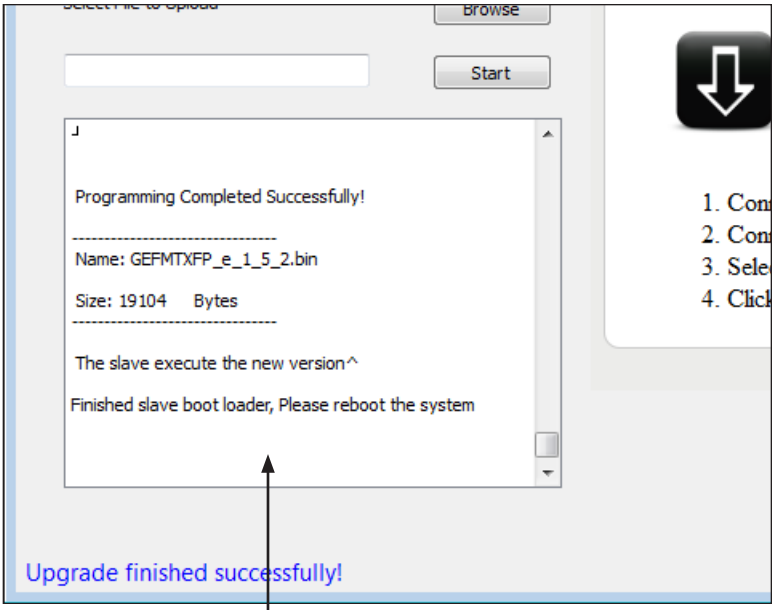
7. Once the download process has completed, the Gefen Firmware Update Tool will automatically extract the firmware and begin the upgrade procedure. The upgrade progress will be displayed in the window under the Start button.

   The firmware file being used by the Gefen Firmware Update Tool is displayed to the left of the Start button and at the lower-left corner of the interface.

   The progress bar displays the estimated completion time.



8. After the upgrade has completed, the Gefen Firmware Update Tool will display any additional operations that need to take place, as shown below.



In the upgrade process for the Gefen 8x8 DVI KVM Dual Link Matrix /w Push Button Control, the matrix must be rebooted.

In this case, we need to power-off then power-on the matrix using the power switch on the front panel.

9. The firmware upgrade process is now complete.

IMPORTANT: Before launching the Gefen Firmware Update Tool, make sure that the unit to be upgraded is powered-on and that an RS-232 cable is connected between the unit and the computer that is running the Gefen Firmware Update Tool.

1. Download the required firmware from the Support section of the Gefen Web site. *Do not* extract the files from the .zip file.

2. Launch the Gefen Firmware Update Tool from the Start Menu or using the shortcut from the Windows® Desktop.

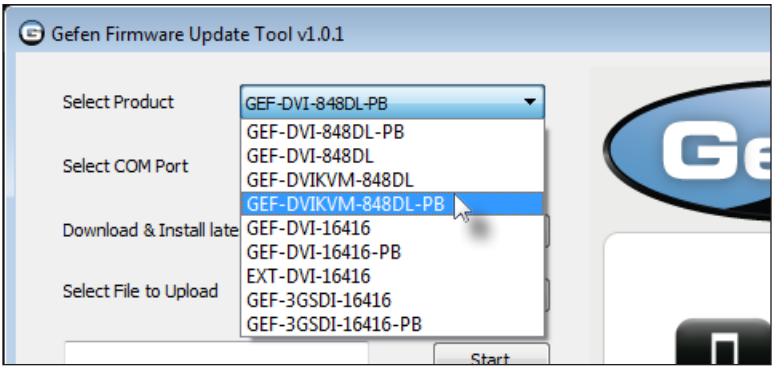
3. After a few seconds, the Gefen Firmware Update Tool interface will be displayed.

4. Click the **Select Product** drop-down list, at the top left of the interface, to select the product that is connected to the computer running the Gefen Firmware Update Tool.

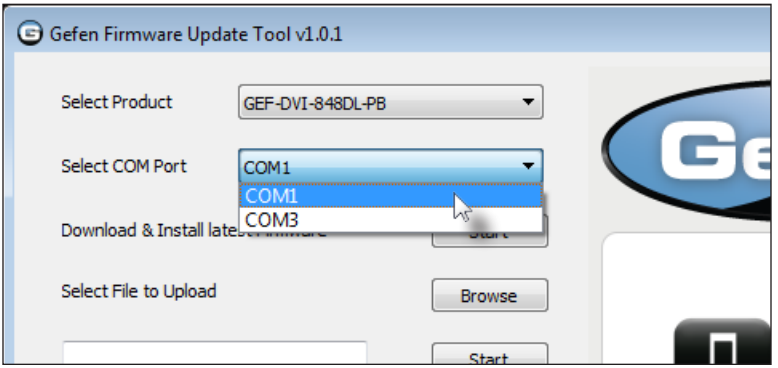
   The following Gefen products are currently supported:

   - 8x8 DVI Dual Link Matrix w/ Push Button Controls (GEF-DVI-848DL-PB)
   - 8x8 DVI Dual Link Matrix (GEF-DVI-848DL)
   - 8x8 DVI KVM Dual Link Matrix (GEF-DVIKVM-848DL)
   - 8x8 DVI KVM Dual Link Matrix w/ Push Button Control (GEF-DVIKVM-848DL-PB)
   - 16x16 DVI Matrix (GEF-DVI-16416)
   - 16x16 DVI Matrix with Front Panel Push Button Control (GEF-DVI-16416-PB)
   - 16x16 DVI Crosspoint Matrix (EXT-DVI-16416)
   - 16x16 3GSDI Matrix (GEF-3GSDI-16416)
   - 16x16 3GSDI Matrix w/ Push Button Controls

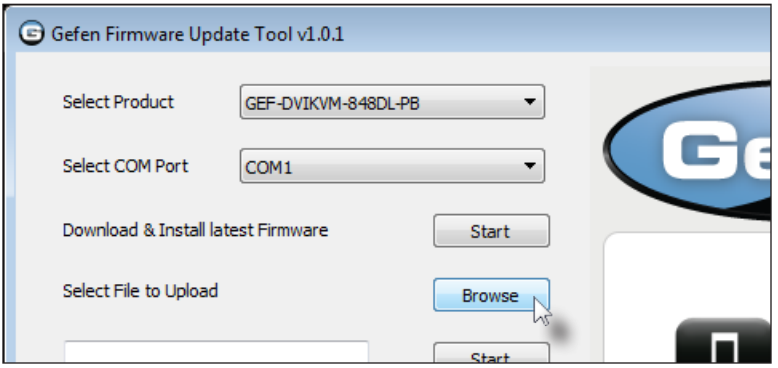
In the example, below, we will be updating the Gefen 8x8 DVI KVM Dual Link Matrix w/ Push Button Control (GEF-DVIKVM-848DL-PB).



5. Select the correct COM port from the **Select COM Port** drop-down list.

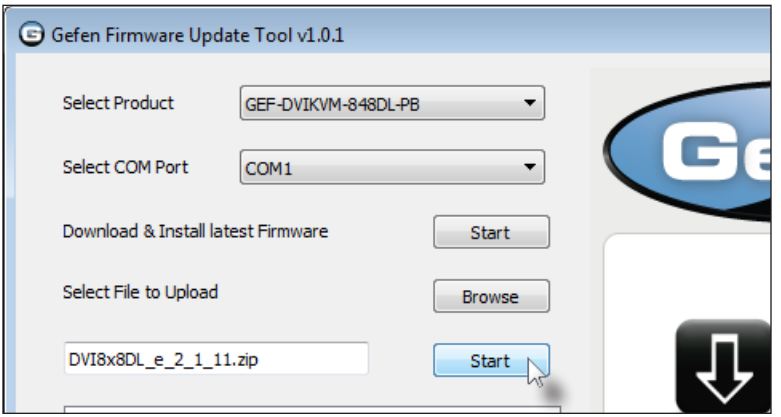


6. Click the **Browse** button and select the .ZIP file, containing the firmware, that was downloaded from the Gefen Web site.

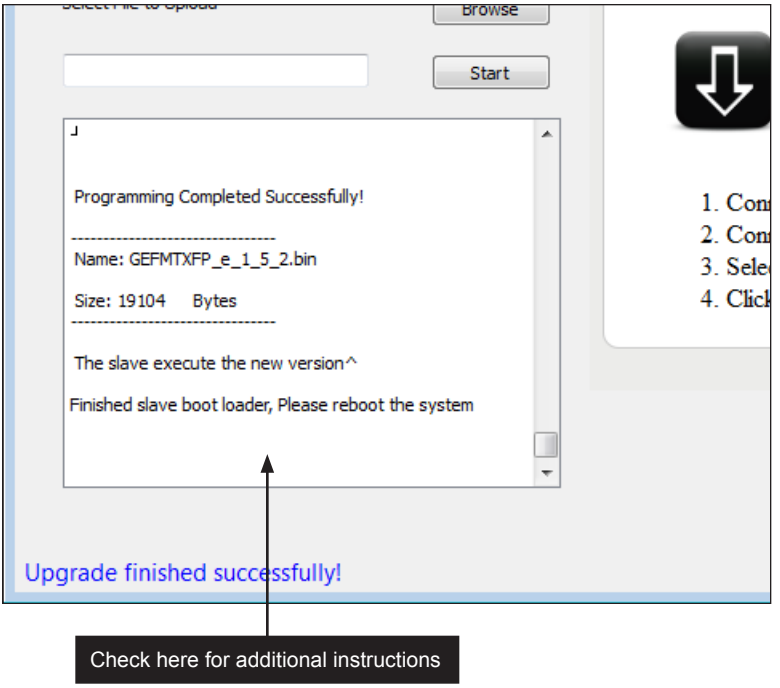


7. The selected file will appear to the left of the **Start** button.

8. Click the **Start** button to begin the upgrade process.



9. After the upgrade has completed, the Gefen Firmware Update Tool will display any additional operations that need to take place, as shown below.



In the upgrade process for the Gefen 8x8 DVI KVM Dual Link Matrix /w Push Button Control, the matrix must be rebooted.

In this case, we need to power-off then power-on the matrix using the power switch on the front panel.

10. The firmware upgrade process is now complete.

a. Maximum recommended ambient temperature: 45 ˚C (104 ˚F).

b. Increase the air flow as needed to maintain the recommended temperature inside the rack.

c. Do not exceed maximum weight loads for the rack. Install heavier equipment in the lower part of the rack to maintain stability.

d. Connect a bonding wire between an approved safety ground and the grounding screw on the chassis.

SPECIFICATIONS

Video Amplifier Bandwidth .....2 x 165 MHz

DVI Connector ..... DVI-I 29 Pin Female (digital only)

RS-232 connector..... DB-9 serial (F)

IR Extender.....3.5mm mini-stereo

IP Control Connector.....RJ-45

Power Supply.....100 to 240V AC (IEC connector)

Power Consumption .....90 Watts (max.)

Operating Temperature.....+32 ˚F to +104 ˚F (0 ˚C to +40 ˚C)

Storage Temperature.....-4 ˚F to +140 ˚F (-20 ˚C to 60 ˚C)

Relative Humidity.....20% to 90% RH (no condensation)

Dimensions (W x H x D) .....17.25” x 3.5” x 12” (438mm x 89mm x 304mm)

Shipping Weight .....21 lbs (9.5 kg)

Gefen warrants the equipment it manufactures to be free from defects in material and workmanship.

If equipment fails because of such defects and Gefen is notified within two (2) years from the date of shipment, Gefen will, at its option, repair or replace the equipment, provided that the equipment has not been subjected to mechanical, electrical, or other abuse or modifications. Equipment that fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for ninety (90) days from the day of reshipment to the Buyer.

This warranty is in lieu of all other warranties expressed or implied, including without limitation, any implied warranty or merchantability or fitness for any particular purpose, all of which are expressly disclaimed.

1. Proof of sale may be required in order to claim warranty.

2. Customers outside the US are responsible for shipping charges to and from Gefen.

3. Copper cables are limited to a 30 day warranty and cables must be in their original condition.

The information in this manual has been carefully checked and is believed to be accurate. However, Gefen assumes no responsibility for any inaccuracies that may be contained in this manual. In no event will Gefen be liable for direct, indirect, special, incidental, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages. The technical information contained herein regarding the features and specifications is subject to change without notice.

For the latest warranty coverage information, refer to the Warranty and Return Policy under the Support section of the Gefen Web site at www.gefen.com.

PRODUCT REGISTRATION

Please register your product online by visiting the Register Product page under the Support section of the Gefen Web site.

LICENSING

lwIP is licenced under the BSD licence:

Copyright (c) 2001-2004 Swedish Institute of Computer Science.
All rights reserved.

Redistribution and use in source and binary forms, with or without modification, are permitted provided that the following conditions are met:

1. Redistributions of source code must retain the above copyright notice, this list of conditions and the following disclaimer.

2. Redistributions in binary form must reproduce the above copyright notice, this list of conditions and the following disclaimer in the documentation and/or other materials provided with the distribution.

3. The name of the author may not be used to endorse or promote products derived from this software without specific prior written permission.

THIS SOFTWARE IS PROVIDED BY THE AUTHOR ``AS IS'' AND ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. IN NO EVENT SHALL THE AUTHOR BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

Rev A12

20600 Nordhoff St., Chatsworth CA 91311

1-800-545-6900 818-772-9100 fax: 818-772-9120

www.gefenpro.com support@gefenpro.com